

**Official Record Index**

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3.	Notice (if appropriate) to customers/ district personnel of suspension	3/14/2011
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36.	Round-date stamped proposals and invitations for comments from affected offices	8/18/2011
37.	Notification of taking proposal and comments under internal consideration	8/15/2011
38.	Customer comments and Postal Service response letters	8/18/2011
38b	Customer correspondences and Postal Service response letters	8/18/2011
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)	8/29/2011
40.	Analysis of comments	8/29/2011
41.	Revised proposal (if appropriate)	8/29/2011
42.	Updated PS form 4920 (if appropriate)	N/A
43.	Certification of record	8/29/2011
44.	Log of Post Office discontinuance actions	8/29/2011

<b>Item No.</b>	<b>Description</b>	<b>Date Entered into Record</b>
45.	Transmittal to vice president, Delivery and Retail, from District Manager, Customer Service and Sales	8/30/2011
46.	Headquarters' acknowledgment of receipt of record	9/11/2011
47.	Final determination transmittal letter from Headquarters	9/26/2011
48.	Instruction letter to postmaster/OIC on posting	9/30/2011
49.	Round-date stamped final determination cover sheets	



03/14/2011

DEBORAH ESSLER  
DISTRICT MANAGER  
NORTHERN NEW ENGLAND PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Maine 1st congressional district.

Post Office Name: EAST VASSALBORO  
Zip+4 Code: 04935-9998  
EAS Level: 55  
Finance Number: 222640  
County: Kennebec

Proposed Admin Office: NORTH VASSALBORO  
ADMIN Miles Away: 2.4  
Near Office Name: NORTH VASSALBORO  
Near Miles Away: 2.4  
Number of Customers:  
Post Office Box: 74  
General Delivery: 0  
Rural Route (RR): 0  
Highway Contract Route (HCR): 0  
Intermediate RR: 0  
Intermediate HCR: 0  
City Delivery: 0  
Total Customers: 74  
ZIP Code Change: Yes ☐ NO ☒ ZIP Code  
Maintain Town Name: Yes ☒ NO ☐

The above office became vacant when the postmaster retired on 10/01/1992.

This is a management initiated study to determine if regular and effective service can be provided through alternate means.

JAMES THORNTON  
Manager, Post Office Operations

Approval to Study for Discontinuance:

DEBORAH ESSLER  
DISTRICT MANAGER  
NORTHERN NEW ENGLAND PFC

03/14/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1381881  
Item Nbr: 2

# NOTICE OF POST OFFICE EMERGENCY SUSPENSION

## A. Office

Name: EAST VASSALBORO State: ME Zip Code: 04935  
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC  
Congressional District: Maine 1st County: Kennebec  
EAS Grade: 11 Finance Number: 222640  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Jim McCartney  
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator  
Tele No: (207) 482-7168

Date: 03/17/2011  
Fax No: (207) 482-7266



Docket: 1361681 - 04935  
Item Nbr: 3

**NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION**

**A. Office**

Name: EAST VASSALBORO State: ME Zip Code: 04935  
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC  
Congressional District: Maine 1st County: Kennebec  
EAS Grade: 11 Finance Number: 222640  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jim McCartney  
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator  
Tele No: (207) 482-7168

Date: 03/17/2011  
Fax No: (207) 482-7266



A service of

 DOCKET NO  
 ITEM NO  
 PAGE

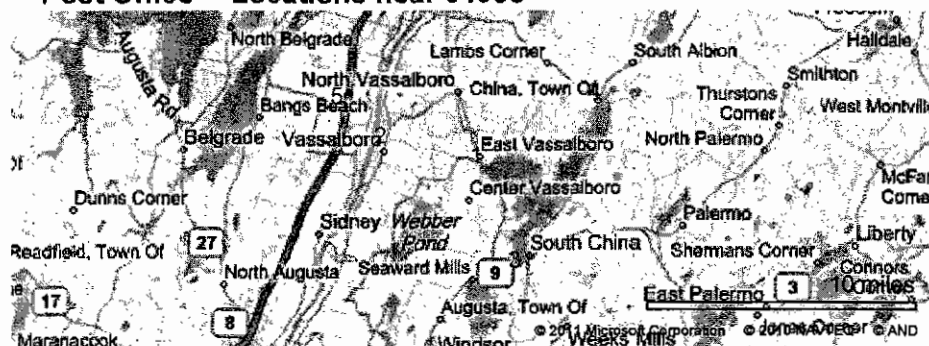
1361881-04935

4

# Post Office™ Locations

[PRINT](#) | [BACK](#)

## Post Office™ Locations near 04935



- |   |   |   |
|---|---|---|
| <p>1 <b>Post Office™</b><br/> <b>Location - EAST VASSALBORO</b><br/>           351 MAIN ST<br/>           EAST VASSALBORO,<br/>           ME 04935-9998<br/>           (800) ASK-USPS<br/>           (800) 275-8777<br/>           (207) 923-3997</p> <p>0.0 mi</p> | <p><b>Business Hours</b><br/>           Mon-Fri<br/>           7:00am-11:00am<br/>           1:00pm-4:30pm<br/>           Sat<br/>           7:30am-11:15am<br/>           Sun<br/>           closed</p>  | <p><b>Services</b><br/> <a href="#">PO Boxes Online</a></p> <p>Service hours may vary. Please<br/>           check link for business hours.</p> |
| <p>2 <b>Post Office™</b><br/> <b>Location - VASSALBORO</b><br/>           25 ALPINE ST<br/>           VASSALBORO, ME<br/>           04989-9998<br/>           (800) ASK-USPS<br/>           (800) 275-8777<br/>           (207) 872-6863</p> <p>3.7 mi</p>          | <p><b>Business Hours</b><br/>           Mon-Fri<br/>           7:30am-11:30am<br/>           12:15pm-4:15pm<br/>           Sat<br/>           8:30am-12:00pm<br/>           Sun<br/>           closed</p> | <p><b>Services</b><br/> <a href="#">PO Boxes Online</a></p> <p>Service hours may vary. Please<br/>           check link for business hours.</p> |
| <p>3 <b>Post Office™</b><br/> <b>Location - SOUTH CHINA</b><br/>           382 ROUTE 3<br/>           SOUTH CHINA, ME<br/>           04358-9998<br/>           (800) ASK-USPS<br/>           (800) 275-8777<br/>           (207) 445-2230</p> <p>4.1 mi</p>         | <p><b>Business Hours</b><br/>           Mon-Fri<br/>           8:00am-1:00pm<br/>           2:00pm-4:30pm<br/>           Sat<br/>           8:30am-12:00pm<br/>           Sun<br/>           closed</p>   | <p><b>Services</b><br/> <a href="#">PO Boxes Online</a></p> <p>Service hours may vary. Please<br/>           check link for business hours.</p> |

Business Hours

Services

- 4 Post Office™**  
**Location - CHINA VILLAGE**  
 19 MAIN ST  
 CHINA VILLAGE, ME  
 04926-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (207) 968-2623
- Mon-Fri**  
 8:00am-11:30am  
 12:30pm-4:00pm  
**Sat**  
 9:00am-11:30am  
**Sun**  
 closed
- PO Boxes Online**  
 Service hours may vary. Please check link for business hours.

5.0 mi

- 5 Post Office™**  
**Location - CPU TOGUS**  
 1 VA CTR  
 AUGUSTA, ME 04330-9989  
 (800) ASK-USPS  
 (800) 275-8777  
 (207) 622-6114
- Business Hours**  
**Mon-Fri**  
 10:00am-2:00pm  
**Sat-Sun**  
 closed

5.6 mi

**Post Office™ Locations near 04935****By City**

[EAST VASSALBORO](#) [VASSALBORO](#) [SOUTH CHINA](#) [CHINA VILLAGE](#) [WINSLOW](#)

**By ZIP Code**

[04989](#) [04358](#) [04926](#) [04901](#) [04354](#) [04963](#) [04937](#) [04363](#) [04910](#) [04917](#)  
[04341](#) [04975](#) [04330](#) [04927](#) [04347](#) [04918](#) [04351](#) [04949](#) [04353](#) [04941](#)

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Evection Notice

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**A. Office**

Name:	EAST VASSALBORO		State:	ME	Zip Code:	04935
Area:	NORTHEAST		District:	NORTHERN NEW ENGLAND PFC		
Congressional District:	Maine 1st	County:	Kennebec			
EAS Grade:	11	Finance Number:	222640			
Post Office:	<input checked="" type="checkbox"/>	Classified Station	<input type="checkbox"/>	Classified Branch	<input type="checkbox"/>	CPO <input type="checkbox"/>

There was no evection notice for this office

Prepared by: Jim McCartney  
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator  
Tele No: (207) 482-7168

Date: 03/24/2011  
Fax No: (207) 482-7266





**Building Inspection Report**

**A. Office**

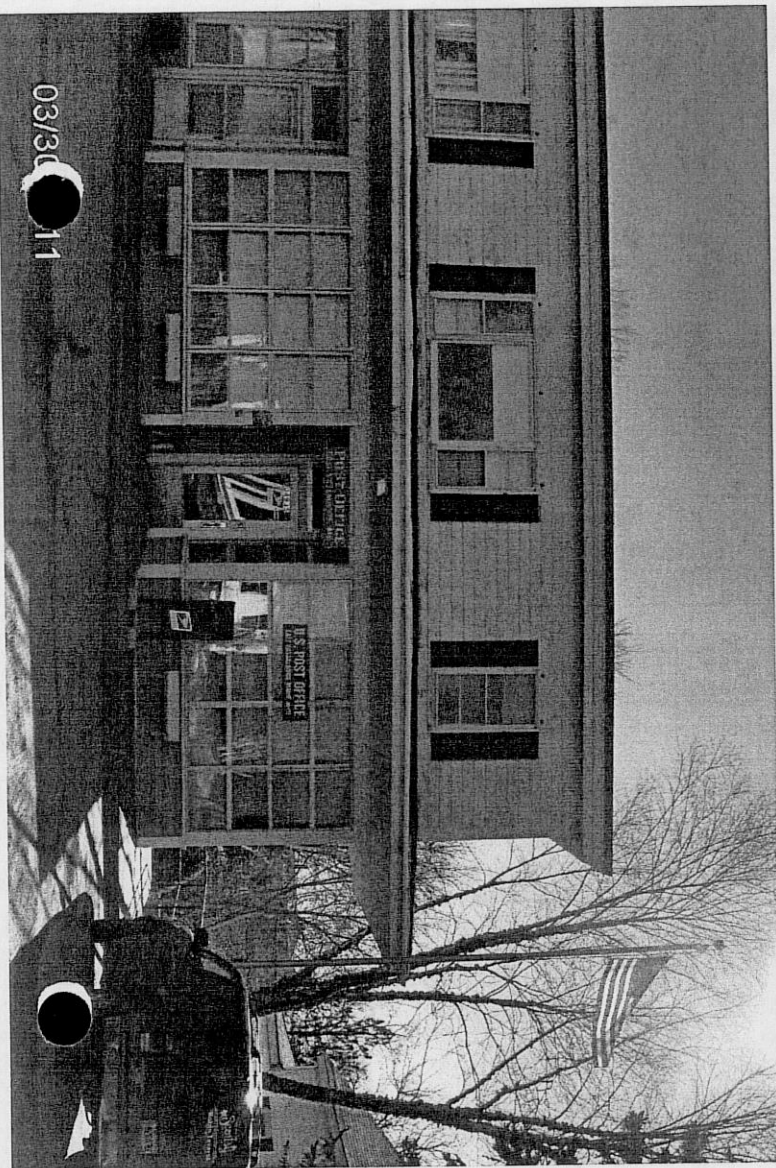
Name: EAST VASSALBORO State: ME Zip Code: 04935  
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC  
Congressional District: Maine 1st County: Kennebec  
EAS Grade: 11 Finance Number: 222640  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

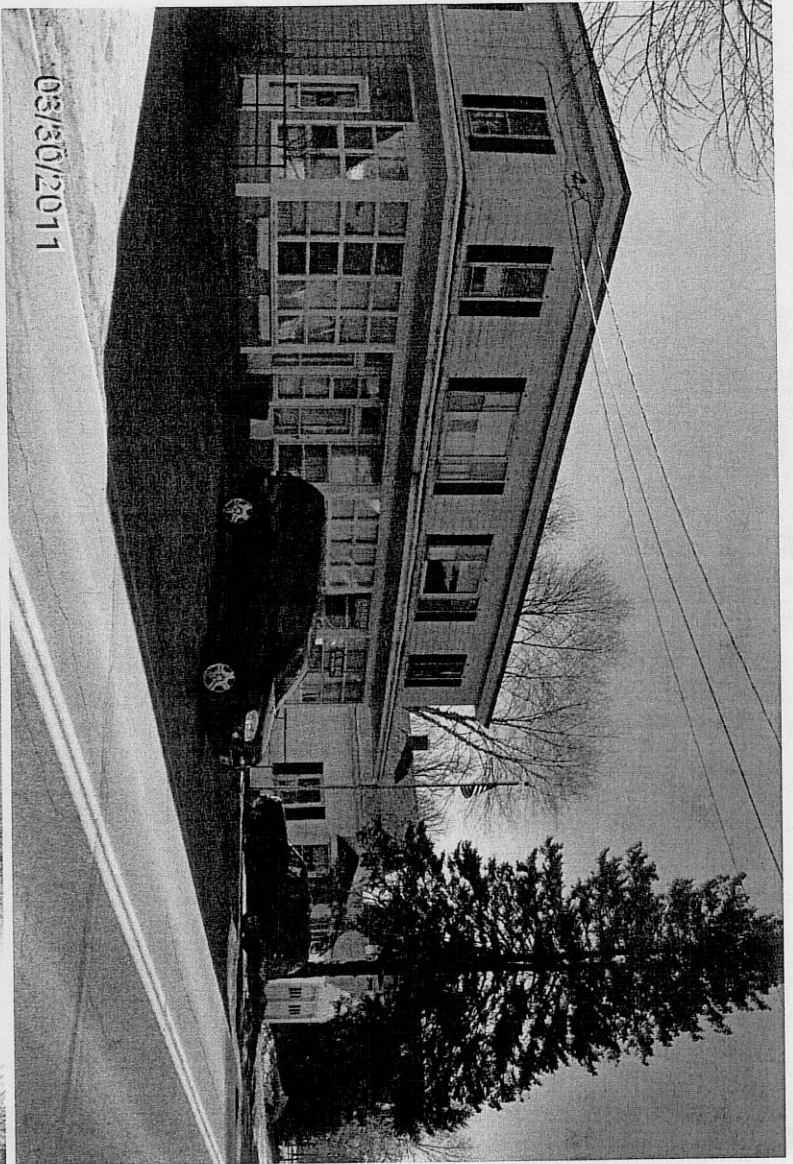
Prepared by: Jim McCartney  
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator  
Tele No: (207) 482-7168

Date: 03/24/2011  
Fax No: (207) 482-7266

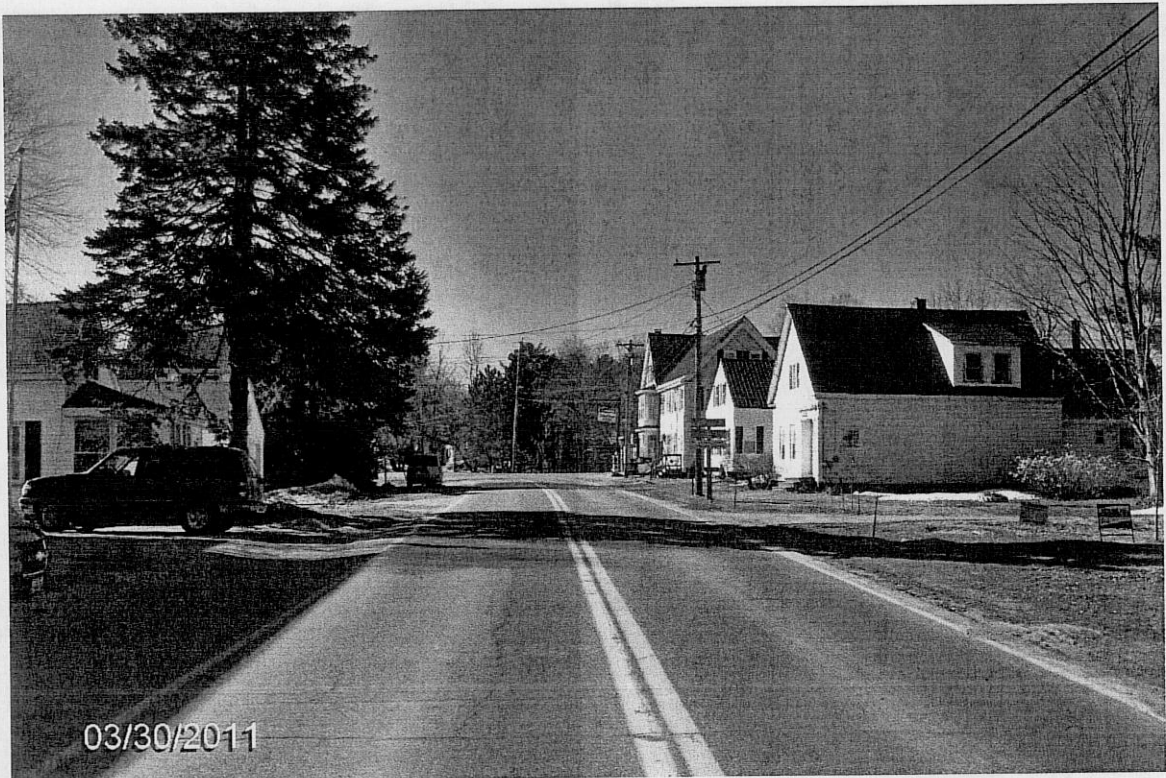




03/30/2011



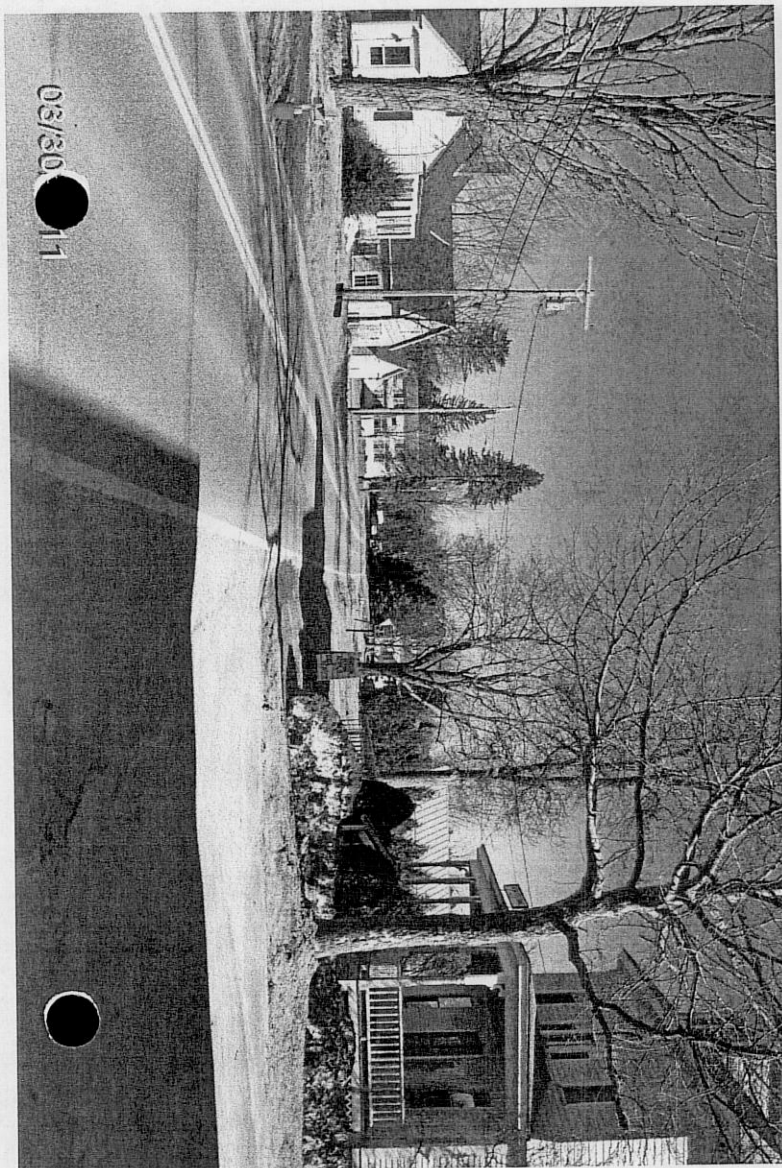
03/30/2011



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## PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code EAST VASSALBORO, ME 04935		Postmaster's Signature YCY6P0	Date 03/25/2011
District Office, State & Zip Code NORTHERN NEW ENGLAND PFC, MAINE 04101		District Manager's Signature KYB8X8	Date 03/27/2011
(Check Box)		See Instructions on Reverse	
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR			
1.	Current Office Level		11
2.	Finance Number	(1-6)	222640
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	74
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

# PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	74	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

## Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: EAST VASSALBORO

Office Zip+4: 04935 -9998 District: NORTHERN NEW ENGLAND PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) .....	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) .....	74	X 1.0	=	74
Possible City Deliveries (Item 5, PS Form 150) .....	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	0	X 0.7	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	0	X 0.3	=	0
Total Activity WSCs .....				74

#### Revenue WSCs

First	25 revenue units: 1.00	X	25 units	=	25.00
Next	275 revenue units: 0.50	X	34 units	=	17.00
Next	700 revenue units: 0.25	X	0 units	=	0.00
Next	5000 revenue units: 0.10	X	0 units	=	0.00
	Balance of revenue units: 0.01	X	0 units	=	0.00
Total revenue WSCs:					42.00

Activity WSCs 74 + Revenue WSCs = 42.00 Base WSCs 116.00 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JIM MCCARTNEY

JAMES.J.MCCARTNEY@USPS.GOV

Printed Name

Signature

NORTHERN NEW ENGLAND PFC District Review  
Coordinator

03/28/2011

Title

Date

YC Y6P0

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handling out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (*///*) for entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/19	12	2	0	0	1	0	0	3
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	12	9	0	0	0	1	0	2
Tue - 03/22	11	1	1	0	0	0	0	3
Wed - 03/23	12	3	0	0	0	0	0	3
Thu - 03/24	8	1	0	0	0	0	0	2
Fri - 03/25	12	5	0	0	0	0	0	2
Sat - 03/26	8	3	0	0	0	1	0	2
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	15	5	0	0	0	1	0	2
Tue - 03/29	11	5	0	0	0	3	0	2
Wed - 03/30	14	5	0	0	0	1	0	1
Thu - 03/31	15	0	0	0	0	0	0	2
Fri - 04/01	7	6	0	0	0	0	0	3
TOTALS	137	45	1	0	1	7	0	27
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	8.9	4.1	0.2	0.0	0.2	1.0	0.0	2.7
Average Number Daily Transactions:								
18.2					Average Daily Retail Workload in Minutes:			
					17.1			



## Survey of Incoming Mail

Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 EAST VASSALBORO 04935 - 9998  
Dates Recorded 03/19/2011 through 04/01/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	95	33	6	125	1	2	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	92	96	11	163	4	11	1	0
Tue - 03/22	150	77	5	53	0	1	0	0
Wed - 03/23	102	126	5	81	1	5	1	0
Thu - 03/24	58	113	6	61	0	1	0	0
Fri - 03/25	88	140	8	50	1	4	1	0
Sat - 03/26	82	70	7	88	2	3	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	162	197	10	114	5	5	0	0
Tue - 03/29	66	104	8	98	0	7	0	0
Wed - 03/30	52	85	8	38	2	6	0	0
Thu - 03/31	122	105	10	68	2	3	0	0
Fri - 04/01	83	49	6	32	0	2	1	0
TOTALS	1,152	1,195	90	971	18	50	4	0
Daily Average	96.0	99.6	7.5	80.9	1.5	4.2	0.3	0.0

Signature of Person Making Count: YCY6P0  
Printed Name: YCY6P0  
Date: 04/02/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4 EAST VASSALBORO 04935 - 9998  
Dates Recorded 03/19/2011 through 04/01/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	27	0	4	0	2	3	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	64	0	38	0	9	1	2	0
Tue - 03/22	49	0	4	0	1	0	1	0
Wed - 03/23	44	0	27	0	2	3	3	0
Thu - 03/24	55	0	0	0	1	2	0	0
Fri - 03/25	36	0	2	0	4	1	1	0
Sat - 03/26	30	0	5	0	3	1	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	66	0	6	0	5	0	1	0
Tue - 03/29	65	0	0	0	4	0	0	0
Wed - 03/30	34	0	15	0	4	3	2	0
Thu - 03/31	68	0	19	0	0	0	1	0
Fri - 04/01	24	0	4	0	6	1	0	0
TOTALS	562	0	124	0	41	15	11	0
Daily Average	46.8	0.0	10.3	0.0	3.4	1.3	0.9	0.0

Signature of Person Making Count:

Printed Name:

Date:

YCY6P0

YCY6P0

04/02/11



---

03/11/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JIM MCCARTNEY  
Post Office Review Coordinator  
NORTHERN NEW ENGLAND PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



03/22/2011

*Kennebec County Sheriffs Department  
125 State St  
Augusta ME 04330*

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST VASSALBORO Post Office, 04935 - 9998, located in Kennebec County. Please review your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

JIM MCCARTNEY  
Post Office Review Coordinator  
NORTHERN NEW ENGLAND PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

✓ - *Julie Kiddy*

Comments/Findings:

cc: Official Record

### Post Office Survey Sheet

Post Office Name	<u>EAST VASSALBORO</u>	ZIP+4	<u>04935-9998</u>
Congressional District	<u>Maine 1st</u>	Date	<u>03/31/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

no specifics to list

2. Is the facility accessible to persons with disabilities? ☐ Yes ☒ No

3. Lease terms? 30-day cancellation clause? fixed 4/13/2013 expires. No cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

5. List potential CPO sites.

Country Store

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Non career PMR would be offered opportunity to work at another office

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR at 07:30 AM and 05:00 PM Collection box would be retained, but may have to move. Store may be a possibility.

How Post Office boxes are installed? 104

How Post Office boxes are used? 74

What are the window service hours? 07:00 - 11:00 - 13:00 - 16:30 M-F

07:30 - 11:15 S

What are the lobby hours? 07:00-11:00, 13:00-16:45 M-F

07:30-11:15 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

None reported to OIC

Post Office Survey Sheet(continued)

Docket: 1361881 - 04935

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>Humidifier</u>
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Country Store - 0.1 miles</u>
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>Mail handed out from PO Box for elderly customers with vision issues.</u>
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? <u>A33</u></p> <p>b. Will this change result in the route being overburned? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? <u>74, box 0 Miles</u></p> <p>d. What would be the additional annual expense if the route is increased? <u>5901</u></p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? <u>0</u></p> <p>f. At what time of the day does the carrier begin delivery to the community? <u>12:00</u></p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? <u>0</u></p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p> <p><u>Same fee level</u></p>

## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>EAST VASSALBORO</u>	ZIP+4	<u>04935-9998</u>
Congressional District	<u>Maine 1st</u>	Date	<u>03/31/2011</u>

1. Incorporated? ☒ Yes ☐ No  
Local government provided by: Vassalboro Board of Selectmen  
Police protection provided by: Kennebec County Sheriff  
Fire protection provided by: Vassalboro Fire Department  
School location: Vassalboro Community School
2. What population growth is expected? (Please document your source)  
Projected Annual Household Growth Rate: 0.92% Source: Growth Link. Rate is for town of Vassalboro
3. What residential, commercial, or business growth is expected? (Please document your source)  
Residential growth expected per conversation with Town Manager.
4. History. (Are there any special historical events related to the community?)  
Are there any special community events to consider?  
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
Check with the field real estate office when verification is needed.)  
None disclosed
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
self employed, retirees, commuters, and local farmers.
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?  
What provisions can be made for these services if the Post Office is discontinued?  
Selective Service information

# Rural Route Cost Analysis Form

Docket: 1361881 - 04935

Item Nbr: 17

Page Nbr: 2

## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: EAST VASSALBORO

Office Zip+4: 04935 -9998 District: NORTHERN NEW ENGLAND PFC

- |    |   |                  |                       |                  |
|----|---|------------------|-----------------------|------------------|
| 1. | Enter the number of additional boxes to be added to the rural route                               | <u>74</u>        |                       |                  |
| 2. | Enter the number of additional miles to be added to the route                                     | <u>0.00</u>      |                       |                  |
|    | Enter the volume factor   | <u>2.07</u>      |                       |                  |
|    | <b>Total (additional boxes x volume factor)</b>   |                  |                       | <u>153.18</u>    |
| 3. | Enter the number of additional boxes to be added to the rural route                               | <u>74</u>        |                       |                  |
|    | Centralized boxes   | <u>0.00</u>      | x 1.00 Min            | <u>0.00</u>      |
|    | Regular L route boxes   | <u>0.00</u>      | x 1.82 Min            | <u>0.00</u>      |
|    | Regular Non-L route boxes   | <u>74.00</u>     | x 2.00 Min            | <u>148.00</u>    |
|    | <b>Total additional box allowance</b>   |                  |                       | <u>148.00</u>    |
| 4. | Enter the number of additional daily miles to be added to the rural route                         | <u>0.00</u>      | x 12 Mileage Standard | <u>0.00</u>      |
|    | <b>Total additional minutes per week (miles carried to two decimal places)</b>                    |                  |                       | <u>301.18</u>    |
| 5. | Total additional annual minutes (additional minutes per week year)                                | <u>301.18</u>    | x 52 Weeks            | <u>15,661.36</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour)                    | <u>15,661.36</u> | / 60 Minutes          | <u>261.02</u>    |
| 7. | Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) | <u>22.61</u>     |                       |                  |
|    | <b>Total Annual Cost (additional annual hours x rural cost per hour)</b>                          |                  |                       | <u>5,901.72</u>  |
| 8. | Enter lock pouch allowance (if applicable)  |                  |                       | <u>0.00</u>      |
|    | <b>Total annual cost for alternate service (annual cost minus lock pouch allowance)</b>           |                  |                       | <u>5,901.72</u>  |



## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: EAST VASSALBORO

Office Zip+4: 04935 -9998 District: NORTHERN NEW ENGLAND PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/03/2011																								
2. Post Office Name EAST VASSALBORO		3. State and ZIP + 4 Code ME, 04935-9998																										
4. District, Customer Service NORTHERN NEW ENGLAND PFC	5. Area, Customer Service NORTHEAST	6. County Kennebec	7. Congressional District Maine 1st																									
8. Reason for Proposal to Discontinue This is a management initiated study to determine if regular and effective service can be provided through alternate means.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/01/1992  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-55  d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 07:00 to 11:00 and 13:00 to 16:30 Sat 07:30 to 11:15 Total Window Hours Per Week  a. Lobby Time M-F 07:00 to 11:00 and 13:00 to 16:45 Sat 07:30 to 11:15 41.25																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 74 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 74 g. No. Receiving Duplicate Service 3 h. Average No. Daily Transactions 18.20		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>195</td> <td>46</td> </tr> <tr> <td>b. Newspaper</td> <td>88</td> <td>10</td> </tr> <tr> <td>c. Parcel</td> <td>5</td> <td>4</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>288</td> <td>60</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	195	46	b. Newspaper	88	10	c. Parcel	5	4	d. Other	0	0	e. Total	288	60	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	195	46																										
b. Newspaper	88	10																										
c. Parcel	5	4																										
d. Other	0	0																										
e. Total	288	60																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 24,461 \$ 22,668 \$ 22,457	b. EAS Step 1 PM Basic Salary (no Cola) \$ 22288	c. PM Fringe Benefits (33.5% of b.) \$ 7,466																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 04/30/2013 Annual Lease \$ 4920  30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by)  Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain: Office located within building with apartments.																												
17. Schools, Churches and Organization in Service Area: No: 1 VASSALBORO FRIENDS MEETING (CHURCH)		19. Administrative/Emanating Office (Proposed): Name NORTH VASSALBORO EAS Level 16 Miles Away 2.4 08:00 to 12:00 and Window Service Hours: M-F 14:00 to 18:45 SAT 08:00 to 11:45 Lobby Hours: M-F 07:00-17:00 SAT 07:00-12:00 PO Boxes Available: 169																										
18. Businesses in Service Area: No: 13 CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT		20. Nearest Post Office (If different from above): Name NORTH VASSALBORO EAS Level 16 Miles Away 2.4 08:00-12:00, Window Service Hours: M-F 14:00-16:45 SAT 08:00-11:45 Lobby Hours: M-F 07:00-17:00 SAT 07:00-12:00 PO Boxes Available: 169																										
21. Prepared by																												
Printed Name and Title JIM MCCARTNEY		Signature JIM MCCARTNEY		Telephone No. AC () (207) 482-7168																								
PO Discontinuance Coordinator Name JIM MCCARTNEY		Telephone No. AC () (207) 482-7168		Location PORTLAND, ME																								



**A. Office**

Name: EAST VASSALBORO State: ME Zip Code: 04935  
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC  
Congressional District: Maine 1st County: Kennebec  
EAS Grade: 11 Finance Number: 222640  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Jim McCartney  
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator  
Tele No: (207) 482-7168

Date: 04/04/2011  
Fax No: (207) 482-7286



04/26/11

OIC/POSTMASTER

SUBJECT: EAST VASSALBORO Post Office

Enclosed are questionnaires addressed to customers of the EAST VASSALBORO Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/12/11 for further review.

A handwritten signature in black ink that reads "Jim McCartney".

Jim McCartney  
Post Office Review Coordinator  
Enclosures



04/26/2011

POSTAL CUSTOMER  
EAST VASSALBORO POST OFFICE  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the East Vassalboro Post Office retired on 10/01/1992. The Office is being studied for possible closing or consolidation for the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the North Vassalboro Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the North Vassalboro Post Office, located 2.4 miles away. Hours of service at this office are 08:00 to 12:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Vassalboro Town Hall Conference Room on Thursday, May 26, 2011 from 05:00 PM to 06:00 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jim McCartney at (207) 482-7168.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

JAMES THORNTON  
Manager, Post Office Operations  
151 Forest Avenue  
Portland, Maine, 04101-9990

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate)



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

---

Address:

---

Telephone:

---

Date:

---

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

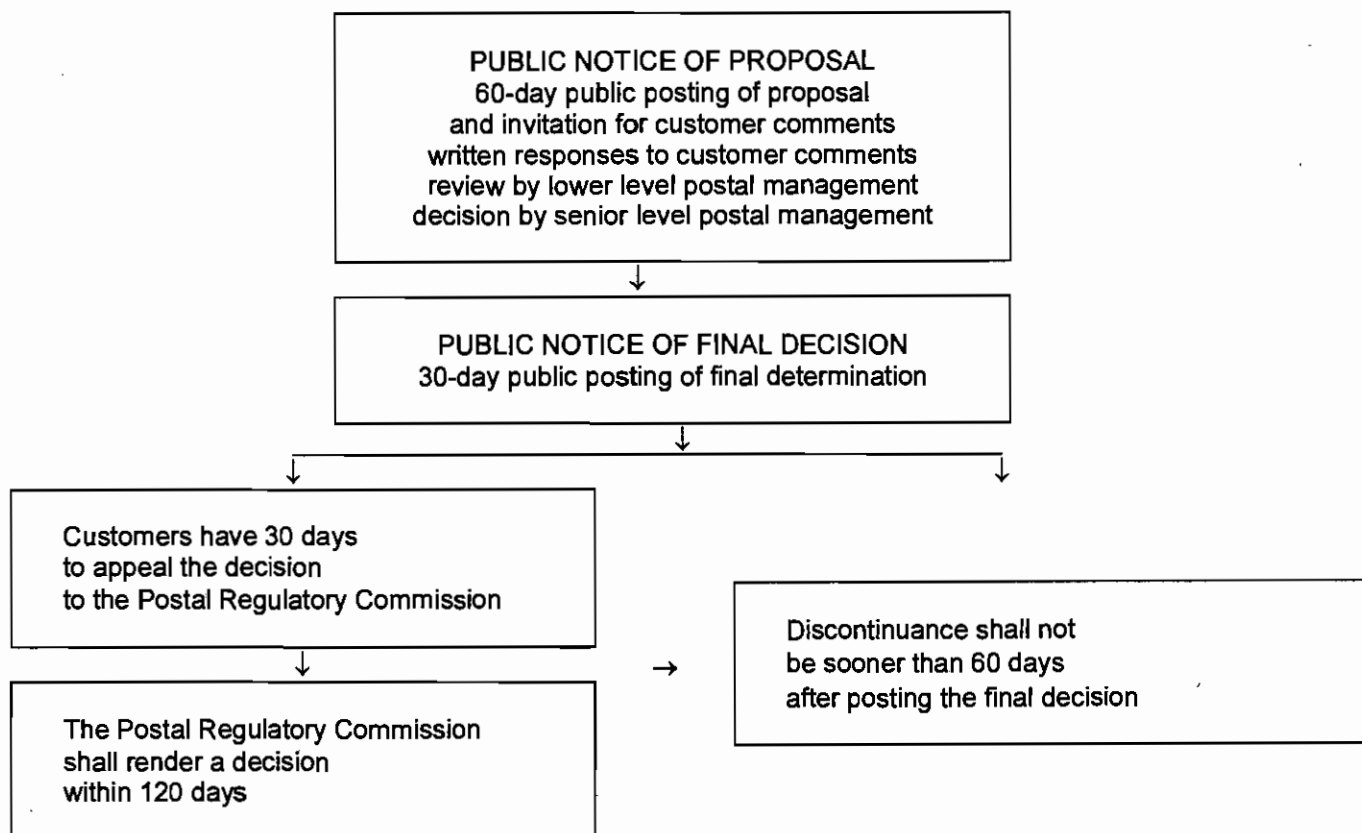


**SUMMARY OF POST OFFICE CHANGE REGULATIONS**

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





05/24/2011

NORMAN T ROWE JR  
37 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thomson".

James Thomson  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	WTUL & Augusta, & China
<input checked="" type="checkbox"/>	Personal needs	" " "
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	Retired
<input type="checkbox"/>	Social needs	N/A

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Norman T Rowe Jr

Address:

37 Main St. Vassalboro 04989

Telephone:

203 504 4251

Date:

5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JAMES E MCDOWELL  
300 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

James E. McDowell

Address:

300 MAIN ST. - VASSALBORO ME 04989

Telephone:

207-923-3109

Date:

5-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LYNNE GRAY

P O BOX 4  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Waterville/Augusta Area

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Lynne Gray

Address:

P.O. Box 4 East Vassalboro ME 04935

Telephone:

207-649-3325

Date:

5-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

SANDRA TOOHEY

P O BOX 87  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

*them, etc. picking up mail for*

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Waterville



Personal needs

- medical - Waterville



Banking

N. Va. ss.



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

SANDRA Toohey

Address:

P.O. Box 87 - 45 S. Stanley Hill Rd.  
E. Va. ss. 04935

Telephone:

923-3704

Date:

May 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ROBERT TURNER

6 S. STANLEY HILL ROAD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Mainly Waterville + Augusta, occasionally Portland
- ☒ Personal needs "
- ☒ Banking Waterville
- ☐ Employment
- ☒ Social needs Mainly Waterville, some Augusta, Portland, + others

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Robert Turner

Address:

6 S. Stanley Hill Rd.

04989

Telephone:

207-923-4240

Date:

5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

UNKNOWN

EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

BARBARA & ROBERT PLEAU  
282 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <del>—</del> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <del>—</del> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <del>—</del> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North Vass. Post office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Barbara + Robert P. Leau

Address:

282 Main St., Vassalboro, Maine 04989

Telephone:

923-3317

Date:

5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

TIM & TRACY PHILLIPS  
423 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

N. Vassalboro Post office on the way to town and work





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Waterville
- ☒ Personal needs Waterville, Winslow
- ☒ Banking Winslow, Skowhegan
- ☒ Employment Winslow, Skowhegan
- ☒ Social needs all over

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Tim & Tracy Phillips

Address: 423 Main Street 04989

Telephone: 202-9804/557-2151

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RAYMOND & JANE RICHARD  
P O BOX 79  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North Vassalboro is on our route to Waterville



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Raymond + Jane Richard

Address: 581 Hussey Hill Road, East Vassalboro - P.O. Box 79

Telephone: 207-923-3208

Date: 05-03-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JAKE & SERICA MARDEN  
760 BOG ROAD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

N. Vassalboro Office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterville/Augusta

☒ Personal needs " "

☒ Banking Winslow

☒ Employment Waterville

☒ Social needs Varies

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jake + Serica Marden

Address: 760 Bog Rd. Vassalboro 04989

Telephone: (207) 692-7085

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ERNEST GAUER

P O BOX 24  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Pass No. Vass P.O. on way to Waterville



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Watermill, Augusta, So. China
- ☒ Personal needs Watermill, No. Va.
- ☒ Banking Watermill, Winslow, No. Va.
- ☐ Employment
- ☒ Social needs Watermill

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ernest Hauer Gauer

Address: P.O. Box 24 943 Bog Rd. E. Vassalboro 04935

Telephone: 923-3651

Date: 5/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CHARLIE HARTMAN  
7 SAWMILL ROAD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Waterville, Augusta
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	" "
<input checked="" type="checkbox"/>	Employment	Augusta
<input type="checkbox"/>	Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Charlie Hartman

Address:

7 Sawmill Rd., Vassalboro, ME 04989

Telephone:

923-3183

Date:

5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

SID MALTESE SR.  
71 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☐ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Sio Maltese SR.

Address:

71 Main St Vassalboro Me. 04989

Telephone:

207-923-3056

Date:

5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

DONALD ROBBINS  
254 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



05/24/2011

E. VASSALBORO WATER CO.  
254 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Waterville & N. Vassalboro Daily (2-4 times everyday)



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Donald Robbins & Also E. Vassalboro Water Co.

Address:

254 Main St

Telephone:

592-5998

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LEON A. DUFF  
595 HUSSEY HILL ROAD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass my P.O. where my mail comes from



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterville, mostly

☒ Personal needs " "

☒ Banking " "

☐ Employment Retired

☒ Social needs Waterville - Augusta

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Leon A Daff

Address:

595 Hussey Hill Rd Vassalboro, ME 04989

Telephone:

923-3759

Date:

5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ROSE SPAULDING  
244 MAIN STREET  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-8990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

N. VASSALBORO.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Augusta
- ☒ Personal needs Augusta; WTVL
- ☒ Banking N. VASSATBORG
- ☒ Employment HOME
- ☒ Social needs Augusta; WTVL

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Rose Spaulding

Address:

244 Main St. VASS, Maine 04989

Telephone:

923-3805

Date:

5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

PHILIP & SUSAN HAINES  
702 BOG ROAD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North Vassalboro (04962)



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Philip & Susan Haines

Address:

702 Bog Rd, Vassboro 04989-3812

Telephone:

~~207~~ 207-923-3391

Date:

05/03/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Agona during work hours. I am often in



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

KENNETH & HELEN LAFLEUR  
P O BOX 110  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Waterville + South China
- ☒ Personal needs Waterville
- ☒ Banking Waterville + W. Vassalboro
- ☐ Employment \_\_\_\_\_
- ☒ Social needs Waterville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kenneth and Helen LaFleur

Address: P.O. Box 110 E. Vassalboro, ME 04935

Telephone: 207-923-3043

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

TARA ADAMS

1 BRADLEY LANE  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

WTVI P.O. + North Vassalboro P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Tara Adams

Address: 1 Bradley Lane, Vassalboro

Telephone: 649-8232

Date: 5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RICHARD FNLEY  
800 BOG ROAD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ? ☐ YES ☐ NO
- b. Resetting/using postage meter ? ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North Vassalboro. Most of the time but not always.





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Waterville, Augusta, South China
- ☒ Personal needs Waterville, Bangor, Augusta
- ☒ Banking Winslow
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: RICHARD FINLEY

Address: 800 BOG ROAD, VASSALBORO 04989

Telephone: 207-923-3471

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MILTON & BARBARA BREAUULT  
P O BOX 7  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

WHEN GOING TO WORK WEEKLY

NO. VASS. P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

WTVL

☒ Personal needs

WTVL

☒ Banking

NO. VASS

☐ Employment

N/A

☐ Social needs

N/A

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MILTON + BARBARA BREAUUT

Address: P.O. Box 7

Telephone: 207-923-3871

Date: 5/5/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MR & MRS TERRI HAMLIN

P O BOX 52  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☐ Personal needs  
☐ Banking  
☐ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mr. & Mrs. Tim Hamlin

Address: P.O. Box 52

Telephone: E Vassalboro, ME 04935

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DIANE J DUTTON

P O BOX 80  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

When I go to town



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Wtrel or Augusta
- ☒ Personal needs Wtrel or Augusta
- ☒ Banking Wtrel
- ☒ Employment Wtrel
- ☒ Social needs Wtrel or Augusta

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Diane J Dutton

Address: P.O. Box 80 E. Vassalboro, Maine

Telephone: 207 595-8320

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

BOG ROAD RESIDENT  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes ☐ No

Name:

Address:

Bog Road Resident

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LYNN & DANA SUMNER

P O BOX 45  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	AUGUSTA
<input checked="" type="checkbox"/>	Personal needs	AUGUSTA
<input checked="" type="checkbox"/>	Banking	Waterville
<input checked="" type="checkbox"/>	Employment	AUGUSTA
<input checked="" type="checkbox"/>	Social needs	AUGUSTA

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

LYNN & DANA SUMNER

Address:

P.O. BOX 45, E. VASSALBORO - 426 HESSEY HILL RD, VASSALBORO

Telephone:

207 923 3179

Date:

5/7/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

DAVEEDA BROWN

P.O BOX 58  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DAVEEDA BROWN

Address: PO Box 58, East Vassalboro, ME 04935

Telephone: 207 923 3281

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

NANCY SWIFT  
199 QUAKER LANE  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

No Vassalboro



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Waterville / Augusta / China
- ☒ Personal needs Waterville / Augusta / China
- ☒ Banking Augusta
- ☐ Employment
- ☒ Social needs Waterville, Augusta

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Nancy Swift

Address:

199 Quaker Lane Vassalboro, ME

Telephone:

Date:

5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CLAUDIA & TED LABREE

P O BOX 56  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

At Vassalboro, Augusta, China @ times





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	WTR, Augusta Winslow
<input checked="" type="checkbox"/>	Personal needs	" " Winslow
<input checked="" type="checkbox"/>	Banking	" " Winslow
<input checked="" type="checkbox"/>	Employment	" " Winslow
<input checked="" type="checkbox"/>	Social needs	" " Winslow

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Claudia + Ted LaBree

Address: PO Box 34, E. Vassalboro

Telephone: 207-923-3268

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

NORTH COUNTRY RIVERS

P O BOX 47  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

NORTH COUNTRY DRIVERS

Address:

PO BOX 47 East Vassalboro ME

Telephone:

172 GRAY Rd Vassalboro

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

873-7257

5/3/11



05/24/2011

S. AYEN

P O BOX 102  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

for my husband

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

we also use Vassalboro stores

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

S. Ayer

Address:

P.O. Box 102, E. Vassalboro, ME 04935

Telephone:

Date:

May 3, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

BURNELL D. BOUCHARD

P O BOX 94  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

A COUPLE TIMES A WEEK THROUGH NO. VASSALBORO



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☐ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: BURNELL D. BOUCHARD

Address: P.O. BOX 94 E. VASSALBORO, ME 04935-0094

Telephone: 207-923-3750

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JANE EDWARDS

335 MAIN STREET #5  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Waterville

☒ Personal needs

Winslow Waterville

☒ Banking

none exists

☒ Employment

retired

☒ Social needs

Winslow Waterville

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

There pretty much are none. 1 store

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Jane Edwards

Address:

335 Main St #5 Vassalboro 04989

Telephone:

Date:

5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I already receive mail out of the  
North Vassalboro P.O. by RFD.

my zip code is 04989.

Maybe I should not have rec'd this.  
However I live 2 doors down from East  
Vassalboro P. Office



05/24/2011

VIVIAN FLAMM

PO BOX 59  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

close by for walking

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

Catching up with village residents

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

VIVIAN FLAMM

Address:

P.O. BOX 59 E. Vassalboro, 04935

Telephone:

923 3475

Date:

5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

NICHOLAS SCOTT

PO BOX 59  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

N VASSALBORO P.O. when I go to Waterville <sup>Now and then pass</sup> or the North.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	WATERVILLE or AUGUSTA
<input checked="" type="checkbox"/>	Personal needs	DITTO
<input checked="" type="checkbox"/>	Banking	WINSLOW
<input type="checkbox"/>	Employment	N/A.
<input checked="" type="checkbox"/>	Social needs	WHERE EVER!

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

NICHOLAS SCOTT

Address:

PO Box 59

Telephone:

207 - 923 - 3475

Date:

5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DAVID L SINGER

130 SOUTH STANLEY HILL RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

NORTH VASSALBORO 04989



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

DAVID L. SINGER

Address:

130 South Stanley Hill Rd, VASSALBORO, ME 04588

Telephone:

802-522-0566

Date:

4/12/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My mail carrier is The Greatest!



05/24/2011

SUSAN LINSCOTT

671 BOG RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I use the Post Office in North Vassalboro





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Waterville / Augusta
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	" "
<input checked="" type="checkbox"/>	Employment	Vassalboro / Windsor
<input checked="" type="checkbox"/>	Social needs	Waterville / Augusta

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Susan Linscott

Address: 1671 Bog Rd, Vassalboro, ME. 04989

Telephone: 923-3089

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The East Vassalboro Post office does not carry much - even in the way of stamps. Sometimes they don't even have stamps when I needed them + went there to get them.

I do not have any confidence in this post office when it comes to handling the mail due to a few incidents. As a result I do not go to this Post Office at all anymore.



05/24/2011

PETER BARRY  
12 BRADLEY LANE  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

39c



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Peter Barry

Address:

12 Bradley Lane Vassalboro Me 04989

Telephone:

(207) 923-4118

Date:

May 3 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please close this Post office also Check on the other Vassalboro Post offices we don't need three Post Offices in this small town. let's save money.



05/24/2011

R LEES

604 BOG RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized, cursive script.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Waterville and Augusta
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: R. Lees

Address: 604 Bog Vassalboro 04989

Telephone: \_\_\_\_\_

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

close the East Vassalboro and  
Vassalboro Offices and have the  
North Vassalboro office stay open  
at lunch time and all day  
Saturday.



05/24/2011

CHRISTINE SIMONE

PO BOX 95  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: I CURRENTLY DRIVE TO MY PO BOX,  
SO DRIVING AN EXTRA MILE IS NOT A BOTHER FOR ME.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>AUGUSTA</u>
<input checked="" type="checkbox"/>	Personal needs	<u>AUGUSTA</u>
<input checked="" type="checkbox"/>	Banking	<u>AUGUSTA</u>
<input checked="" type="checkbox"/>	Employment	<u>AUGUSTA</u>
<input checked="" type="checkbox"/>	Social needs	<u>AUGUSTA</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: CHRISTINE SIMONE

Address: PO BOX 95 E. VASSALBORO, ME 04935

Telephone: 207-626-0155

Date: 5/2/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

S MICHAUD  
286 MAIN ST  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

When I go by car to

Waterville, I pass the North Vassalboro P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No maybe less so.

Name: S. Michaud

Address: 286 Main St Vassalboro, ME 04989

Telephone:

Date: 5-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The East Vassalboro Post Office is very convenient for me because it is one of the few business transactions I can do without having to drive there. It is easy walking distance from my house.



05/24/2011

DIANNE HOGENDORN

51 S STANLEY HILL RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop *not pertinent for me* ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

*pass it only 2<sup>times</sup> a week and often it is closed for lunch at that time.*

*I rely on the East office except for RFD mail delivery which I kept because previous owner of my house used it. I would miss the East (closing) very much.*

*Occasionally*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterville, Augusta

☐ Personal needs

☒ Banking N. Vassalboro, but mostly by mail which I mail at the East p.o.

☐ Employment retired

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dianne Hogendorn

Address: 51. S. Stanley Hill Rd, Vassalboro, ME 04989

Telephone: 923-3491

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

SUSAN TUTHILL

162 SEAWARD MILLS RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*I pass the No Vassalboro post office but I don't like to stop there I always use this one.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Susan Tuthill

Address:

162 Seward Mills Rd. Vassalboro, Me 04989

Telephone:

923-3802

Date:

5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JOYCE A COLASACCO

PO BOX 46  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

The Post office in N. Vassalboro.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Joyce A. Colasacco

Address: P.O. Box 46 — 351 Main St. Apt. 2

Telephone: 923-3864

Date: 5/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☐

Yes

☐

No

If yes, would you continue to use them if the Post Office is discontinued?

☐

Yes

☐

No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

PATRICIA KAROSSH  
29 S STANLEY HILL RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Waterville, Augusta, Portland
<input checked="" type="checkbox"/>	Personal needs	Waterville
<input checked="" type="checkbox"/>	Banking	Waterville
<input checked="" type="checkbox"/>	Employment	Waterville
<input checked="" type="checkbox"/>	Social needs	Various towns

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Patricia Karosh

Address:

29 S. Stanley Hill Rd., Vassalboro, ME

Telephone:

692-0343

Date:

5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

SARAH CHADBURN

12 JOE AVE WINSLOW ME  
WATERVILLE, ME 04901

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

I go to China Hannaford



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Sarah Chadburn

Address: 12 Joe Ave Winslow ME 04901

Telephone: 207 509 0287

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RUSSELL H SMITH  
1647 N. BELFAST AVE.  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

So. China Post Office when going to Hanchuan in So. China



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Vassalboro Public Library is only open 3 days a week so a P.O. Box is better for us.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping  
☐ Personal needs  
☐ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Russell H. Smith

Address: 1647 N. Belfast Ave. Vassalboro, Me. 04589

Telephone: (207) 445-2754

Date: 5/7/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

FREDDIES SERVICE CENTER INC  
PO BOX 67  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

have an business right down the Rd - most  
convent for use of post office + mailing of letters

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	S. china
<input type="checkbox"/>	Personal needs	S. china
<input type="checkbox"/>	Banking	Winslow
<input type="checkbox"/>	Employment	East Vassalboro
<input type="checkbox"/>	Social needs	E. Vassalboro

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Fredlies Service Center Inc

Address: P.O. Box 67 370 main st E Vassalboro

Telephone: 903-9419

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

HEATHER SHUTE

116 S STANLEY HILL RD  
VASSALBORO, ME 04969

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Heather Shute

Address: 116 S Stanley Hill Rd Vassalboro ME 04989

Telephone: 207-923-3217

Date: 5/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



I appreciate the survey to see if the postal closing would affect my daily routine. The cost savings of closing the post office would outweigh any inconvenience. However there are other ways to achieve cost savings and one would be conserving paper. Six sheets of paper to send this survey and information are a little excessive.

DOCKET NO	1361 PPI-04935
ITEM NO	23
PAGE	512



05/24/2011

JANET BABB

PO BOX 26  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

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James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

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#### Postal Services

	Daily	Weekly	Monthly	Never
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b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

*some times*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ?

Name:

Janet Babb

Address:

PO Box 26

Telephone:

923-3122

Date:

5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ANN GRAY-CLARK

PO BOX 4  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in cursive script, reading "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail <i>Priority</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

*My elderly mother needs me to pick up her mail.*

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

I do not want my mail left in an  
unattended outside box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Waterville/Augusta Area

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ann Gray-Clark

Address: P.O. Box 4 East Vassalboro Maine 04935

Telephone: 923-3911

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

PRUDENCE B GRAY

PO BOX 4  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I don't drive - daughter picks up mail for me daily. I don't want mail left outside and I do not want to cross the road in the winter. 83 yrs. old

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Prudence B. Gray

Address: Po Box 4 East Vassalboro, Me 04935

Telephone: 923-3523

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

TIMOTHY AND JOAN BARRETT

PO BOX 34  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

WATERVILLE / AUGUSTA



Personal needs

WATERVILLE / AUGUSTA



Banking

On-line



Employment

Retired



Social needs

VASSA/Long/Hicks Mill / Windsor

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

JOAN + TIMOTHY D. BARRETT

Address:

163 RT 3 Apt 14 S. China, ME 04358

Telephone:

207.445.2022

Date:

05/04/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We, (Knox, the Bane & I) have sold the book since  
1939 at a loss - though we were fairly well  
satisfied with it in 2005 we kept the book. It is an  
interesting story. The girls became more and more  
interested in it. We feel that it was a  
loss and so the character and  
idea being.

Michael J. Bane

DOCKET NO

1361881-04935

ITEM NO

22

PAGE

55d



05/24/2011

JODY & BERNIE WELCH

PO BOX 1  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

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James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board open the door for folks. ☒ YES ☐ NO
- e. Other very important ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North Vassalboro





- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

It will be less convenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jody Bernre, Finn Hatter, Gillian Welch

Address:

P.O. Box 1, 78 South Stanley Hill Road, East Vassalboro, ME

Telephone:

923-4216

04935

Date:

May 4, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

PAUL B CATES  
PO BOX 105  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. *Heart Condition. My wife is 70 and can do little walking. Our local post office is thus a godsend for us!*  
 Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

*Our post office is an invaluable resource for our whole village!*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*During business hours once, at most twice weekly. Our shopping is in the evening when the day's farm work is done and the post offices are closed.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No *we are a local business.*

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: *Paul B. Cates*

Address: *PO Box 105*

Telephone: *(207) 923-3412*

Date: *May 4, 2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO  
ITEM NO  
PAGE

1361881-04935

22  
572

Cates Family Glads  
PO Box 105 / 17 S. Stanley Hill Rd.  
East Vassalboro, ME 04935  
(207) 923-3412  
<http://cates-family-glads.org>

May 4, 2011

Our village post office is a very valuable resource for us. We shipped over 300 bulb catalogs out this year. During our bulb-shipping season, approximately from Mar 20 - May 10 we ship several packages (often USPS flat-rate) most days. I even persuaded our best wholesale

customer to agree to USPS instead of UPS shipping because it is so much more convenient for us.

Under nonpostal e: Our little post office is a principal village meeting place. It allows an exchange of family and village news with neighbors which we rarely see otherwise!



05/24/2011

TRUDY OVERLOCK

PO BOX 54  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

*Self - I'm disabled  
 But I can however walk to the E.V. P.O.*

- d. Using public bulletin board *Some* ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

*I do not drive.*

If yes, please explain:

☐ YES ☒ NO

*If I needed to use a rural P.O. Box at my home, I'm afraid it would be vandalized and/or "trashed". There is a great amount of that on this road.*



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

*If the P.O. here is closed, I'd have to resort to Rural Del. I run a gallery, all the Brochures & Bus. cards would have to be addressed change & postage*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

*by someone else -*

☒ Personal needs

*" " "*

☒ Banking

*by Mailing Deposit*

☐ Employment

*self*

☒ Social needs

*Sometimes, by a driver -*

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

*store*

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

*seldom - as I go there as I also go to the P.O. It's on my way -*

Name:

*Trudy Overlock*

Address:

*924 BOG Road - E. Vassboro, ME 04935*

Telephone:

*(207) 923-3066*

Date:

*5/10/11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Please refer to question #3 above. If I had to use N. Vass. P.O. or address zip, my Bus. cards & Brochures would have to all be reprinted. These are 1000's & costly. as I do not drive, my dilemma is how do I get to post. Vass. P.O.? It's 3 1/2 mi. from me! How do I deposit monthly my bus. S.S. checks? This is done now by mail to the bank. How do I send lg. pkgs. or my paintings? (The address change is a*





05/24/2011

JEAN S WRIGHT

PO BOX 112  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

but rarely would have opportunity to stop, which would be a challenge for pkgs... - 2 of my immediate family live overseas.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: As noted, 2 of my children live overseas, and packages go & come fairly often

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterville/Augusta/S. China (in that order)  
☒ Personal needs mother in care facility in Augusta  
☐ Banking  
☒ Employment Waterville, long & peculiar hours  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jean S. Wright

Address: Po Box 112 (351 Main St, #4; upstairs from P.O. "C")

Telephone: 740-502-9926

Date: 5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ELIZABETH DAVIDSON  
373 HUSSEY HILL RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

*Sometimes* ☒ YES ☐ NO

*once a month*

↓

*Going to another Post Office would use more gasoline for my car.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Elizabeth Davidson

Address:

373 Hussey Hill Rd.

Telephone:

207-923-3593

Date:

May 7, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ELIZABETH DAVIDSON  
373 HUSSEY HILL ROAD  
VASSALBORO, MAINE 04989

May 7, 2011

To help reduce costs, it would  
make sense to me to discontinue  
carrier  
Saturday mail delivery service.  
I now have daily carrier  
delivery.

Elizabeth Davidson



05/24/2011

JOAN ATKINSON

224 BRANN RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly <sup>seldom</sup>	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: \_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jean Atkinson

Address:

224 Brann Rd

Telephone:

923-6060

Date:

5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This P.O. is a draw to the neighborhood —  
helps build a sense of community in E. Vassalboro.  
It is definitely convenient



05/24/2011

ELIZ KIRALIS

47 S STANLEY HILL RD  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

*In a senior citizen my self and always greater help*  
*81 years old*  
*for help*

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

*not relevant*

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

ELIZ KIRALIS

Address:

47 S. STANLEY HILL RD E. VASS ARIZONA

Telephone:

928-3525

Date:

5/12

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

HOLLY WEIDNER  
320 MAIN ST  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in cursive script, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping AUGUSTA or Waterville

☐ Personal needs

☒ Banking AUGUSTA

☒ Employment AUGUSTA

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Hq Weidner

Address: 320 main st Vassalboro 04989

Telephone: (207) 923-3397

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

MARC RODERICK

157 MAIN ST  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

MARC RODERICK

Address:

157 MAIN ST

Telephone:

907 923-3001

Date:

4/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ROSEMARIE SIROIS  
17 BRADLEY LANE  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> occasional
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> occasional
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> occasional
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> occasional
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☒ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rose Marie Sirais

Address: 17 Bradley Lane

Telephone: 207 592-0006

Date: 5-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LORE FERGUSON

PO BOX 44  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

When the weather is bad, I pick up mail for a senior citizen without car.

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

N. Vassalboro 04962





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Love Ferguson

Address:

Box 44 East Vassalboro, ME 04935

Telephone:

(207) 9233781

Date:

5/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CHARLES FERGUSON

PO BOX 44  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: N. Vassalboro 04962



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

? If yes, please explain: The rural box is no place to leave cash or valuable items.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Charles Ferguson  
PO Box 44  
E Vassalboro, ME 04935-0044

Address:

Telephone: 923-3781

Date: 5-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MAGGIE STICKLE  
974 CROSS HILL RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Maggie Stickle

Address:

974 Cross Hill Rd

Telephone:

242-4442

Date:

5/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LEE & DAWN HAYWOOD  
741 BOG RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Waterville and Augusta
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	" "
<input checked="" type="checkbox"/>	Employment	" "
<input checked="" type="checkbox"/>	Social needs	" "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Lee & Dawn Haywood

Address:

741 Bog Rd.

Telephone:

(207) 923-3738

Date:

5-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RICHARD SALMONSON  
266 MAIN ST  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Richard Salmonson

Address:

266 Main St., Vassalboro, ME 04989

Telephone:

207-923-3036

Date:

5-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DOWLAND FAMILY

9 BRADLEY LN  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

WORK in Augusta, Walk to  
WATER ST. Station for Stamps/Items



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Augusta / Waterville / Various

☒ Personal needs

" " "

☒ Banking

Augusta / Internet

☒ Employment

Augusta

☒ Social needs

Waterville / Augusta / Various

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

DOWLAND FAMILY

Address:

9 BRADLEY LN, VASSALBORO

Telephone:

603 0647

Date:

05/15/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/24/2011

TRISH HAISS

PO BOX 85  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Trish Hain

Address:

P.O. Box 85 E. Vassalboro Me

Telephone:

923-3191

Date:

5-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JOHN R DEMERCHANT

PO BOX 49  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

AVAILABILITY OF AUTO-TILLING + BUSH TRAILING plus OTHER TRAILOR SERVICES

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

2.4 miles AWAY closest Several to Twenty miles next closest



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	WATERVILLE OR AUGUSTA	
<input checked="" type="checkbox"/>	Personal needs	“	“
<input checked="" type="checkbox"/>	Banking	“	“
<input checked="" type="checkbox"/>	Employment	“	“
<input checked="" type="checkbox"/>	Social needs	“	“

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

JOHN R DEMERCIANT

Address:

P.O. Box 49 (22 SO. STANLEY HILL RD)

Telephone:

(207) 923-3092

Date:

19 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

RURAL CARRIER IN THIS VILLAGE WOULD BE DIFFICULT.  
MOST PEOPLE THAT LIVE ON OR CLOSE TO MAIN STREET  
WOULD FIND IT VERY INCONVENIENT TO HAVE A MAIL  
BOX ON THE STREET. SOME FOLKS WOULDN'T BE ABLE  
TO PUT A BOX UP UNLESS THEY WERE TO CROSS MAIN  
STREET, AND FACE THE TRAFFIC, "THAT ALWAYS RUNS FASTER  
THAN THE POSTED SPEED."



05/24/2011

HOWARD & SIMONE ANTWORTH  
PO BOX 17  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Occasionally</i>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Occasionally</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Occasionally</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

mail up for them.

Pick their

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

going north but not on a regular basis. Occasionally when





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

*I can now walk to the post office. Live too close to the road for rural delivery to be safe. Would have to use gas to go to another post office increasing cost to me.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

*Augusta, South China*

☒ Personal needs

*Augusta + No. Vassalboro*

☒ Banking

*Augusta + Waterville*

☐ Employment

*Retired*

☒ Social needs

*Many places*

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No *We live here.*

Name: *HOWARD + SIMONE ANTWORTH*

Address: *P.O. Box 17*

Telephone: *EAST VASSALBORO, ME 04975*

Date: *5-17-2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> yr.
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*U don't leave town often*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Augusta	very little
<input checked="" type="checkbox"/>	Personal needs	..	..
<input checked="" type="checkbox"/>	Banking	..	..
<input checked="" type="checkbox"/>	Employment	..	..
<input checked="" type="checkbox"/>	Social needs	..	..

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

E. Vassalboro

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Small rural community  
find another way to save money.



05/24/2011

STEVEN D JONES  
55 QUAKER LANE  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☒ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Steven D Jones

Address:

55 Quaker Lane Vass NC 27884

Telephone:

207 923-3836

Date:

5/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JANE AIUDI  
656 BOG RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North Vassalboro, Augusta Water Street



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Augusta Waterfall</u>	
<input checked="" type="checkbox"/>	Personal needs	<u>"</u>	<u>"</u>
<input checked="" type="checkbox"/>	Banking	<u>"</u>	<u>"</u>
<input checked="" type="checkbox"/>	Employment	<u>"</u>	<u>"</u>
<input checked="" type="checkbox"/>	Social needs	<u>"</u>	<u>"</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jane Aiudi

Address: 656 Bog Road, Vassalboro, 04089

Telephone: \_\_\_\_\_

Date: 5/21/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MATTHEW G MASSE

PO BOX 31  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

Concerned for the safety of my  
remote Mail Box location

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Augusta, ME</u>
<input checked="" type="checkbox"/>	Personal needs	<u> </u>
<input type="checkbox"/>	Banking	<u> </u>
<input checked="" type="checkbox"/>	Employment	<u> </u>
<input checked="" type="checkbox"/>	Social needs	<u>↓</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

MATTHEW G MASSE

Address:

PO Box 31, E. VASSALHAW, ME 04935

Telephone:

207- 495- 1112 W

Date:

5-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/25/2011

UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

The only place we can walk to for exercise

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

social interaction + questions for postmaster

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

\_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

---

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

---

Address:

---

Telephone:

---

Date:

---

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





05/25/2011

ROBERTA CROSS

PO BOX 113  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain: Hrs of operation are different and location is inconvenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment

Augusta

Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Roberta cross

Address: P.O. Box 113 East Vassalboro

Telephone: 877-4526

Date: 5-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/26/2011

MARSHALL GROVER

PO BOX 63  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

North VASSALBORO P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping WATERVILLE

☒ Personal needs WATERVILLE

☒ Banking AVULWRA

☒ Employment AVULWRA

☒ Social needs WATERVILLE

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MARSHALL J GROVER MARSHALL.J.GROVER@GMAIL.COM

Address: P.O. BOX 63

Telephone: ~~603-244-1234~~ 603-6377

Date: 5/6/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WILL MY MAILING ADDRESS CHANGE?



05/26/2011

AGNES A DIFFIN

PO BOX 15  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

### Postal Services

- |  | <input checked="" type="checkbox"/> Daily | <input checked="" type="checkbox"/> Weekly | <input checked="" type="checkbox"/> Monthly | <input checked="" type="checkbox"/> Never |
|--|---|--|---|---|
| a. Buying Stamps   | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input type="checkbox"/>                  |
| b. Mailing Letters   | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input type="checkbox"/>                  |
| c. Mailing Parcels   | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input type="checkbox"/>                  |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/>       | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input type="checkbox"/>                  |
| e. Pick up general delivery mail   | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input checked="" type="checkbox"/>       |
| f. Buying money orders   | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input checked="" type="checkbox"/>       |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input type="checkbox"/>                  |
| h. Sending Express Mail  | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input checked="" type="checkbox"/>       |
| i. Buying stamp-collecting material  | <input type="checkbox"/>                  | <input type="checkbox"/>                   | <input type="checkbox"/>                    | <input checked="" type="checkbox"/>       |

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

*Senior citizens could not get help getting in or out of the post office*

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*Explained on separate sheet*

*circled numbers and letters are explained on separate sheet. I use them but not as listed above.*





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☐ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Agnes A. Diffin

Address: P.O. Box 15 / East Vassalboro, Maine 04935

Telephone: 207-923-3612

Date: May 24, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Dear Sir:

I am an 88<sup>+</sup> year old widow, living alone in apartment #3 in the same building as the East Vassalboro Post Office, next door to the post office.

I have arthritis and I am lame. My left knee is very bad, but I can't have a knee operation, as my lungs are very scarred. My balance is very poor. I have fallen many times since moving here in 1987. In recent years I have broken bones, having spent times at the hospital and nursing homes for therapy. I travel slowly, and use a cane and walker. This building is located on Main Street, a very busy street, with much traffic. I have never crossed the street alone since I have lived here. I can't imagine any place to live which would be as convenient for me as this location. I can use the walkway to go to the post office.

If we had rural route (or) service,

with the mail box on the other side of the street, it would be impossible for me to get to the mail box without help. If it were on this side of the street I don't know where it would be located.

There are three elderly ladies living in this small apartment building, all in their 80s.

If this post office were closed and we received ~~no~~ service at the North Vassalboro Post Office, it would be very inconvenient for me, at 2.4 miles from here. I do not drive and it would be too far to walk if I could walk, which I couldn't.

When I go to Waterville I do pass the North Vassalboro Post Office, but not at any particular time. It might be during the two hours when the post office is closed. I do leave this community to shop for personal needs, banking, etc.

I do buy stamps, mail letters and parcels, pick up mail, etc., but usually it would be

when I needed to go and not at a  
specific time, as buy stamps weekly or to  
mail packages monthly, etc.

I apologize for the poor handwriting,  
especially if you have tried to read it  
this far.

I'm also sorry that this is so long,  
but I wanted to explain why I hope  
that our little post office will not be  
closed.

Sincerely,  
Agnes Diffie



05/27/2011

ELLEN WILSON

43 BROCK RD  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- |                                  |   |  |
|----------------------------------|---|--|
| a. Entering permit mailings      | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Ellen Wilson

Address:

43 Brock Rd VASSALBORO ME 04789

Telephone:

923 6006

Date:

May 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

MATTHEW FREYTAG

PO BOX 38  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern for loss of community identity. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |                                     |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |                                     |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |                                     |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |                                     |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |                                     |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |                                     |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |                                     |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |                                     |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |                                     |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

*phone book & meeting the neighbors court*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |   |                             |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

*I have a 1-hour commute, & I pass some other small town P.O.'s*



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We walk daily to the P.O. Box (as do many others, who we see at the P.O. on route. N. Vassalboro is 3 miles from our house, so that will be the end of that.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping most of it in Augusta or Waterville  
☐ Personal needs ?  
☒ Banking Waterville  
☒ Employment Farmington  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Matthew Freitag

Address:

P.O. Box 38, E. Vassalboro, ME 04935

Telephone:

(207) 923-4046

Date:

5/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

May 16, 2011

DOCKET NO 1361881-04935  
ITEM NO 22  
PAGE 84d

To whom it may concern;

I'm writing to urge that the East Vassalboro post office not be closed.

Closing the P.O. would be a dagger to the heart of East Vassalboro. On any given day the town can bustle with pedestrian activity that converges on the Post Office – senior citizens (of which the town has many) use a trip to the Post Office as an occasion for a walk, my kids stop at the P.O. and while they're at it go on to the library, dog walkers stretch their walks to stop by, I get there to talk with myriad folks in town, and while I'm at it pick up a gallon of milk or some staple at the corner store, and so on. Strange to say, maybe, but it's the hub of social life in East Vassalboro, and it's one of the things that keeps drawing us to town. (I make it a point to use the P.O. rather than calling in a service such as FedEx or UPS because it's convenient, and an occasion to chat with neighbors. If it weren't there, UPS would surely get that business and others'.)

I very much hope that the Post Office won't get tugged out of the heart of East Vassalboro. If there's something we citizens can do to help keep it there please let us know!

Thank you.

Sincerely,



Matthew Freytag

P.O. Box 38

East Vassalboro, ME 04935



06/01/2011

MARSHALL CRANDALL  
207 MAIN ST  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in dark ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

pick up parcels for elderly neighbors in Vassalboro

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Gas crazy 600+ miles away with



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Marshall Crandall

Address:

207 main st East Vassalboro ME 04989

Telephone:

680-0710

Date:

5/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/29/2011

WILLIAM D HAMLIN  
199 TILTON LANE  
VASSALBORO, ME 04989

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Vassalboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the East Vassalboro Post Office should be pursued, a formal proposal will be posted in the North Vassalboro Post Office and East Vassalboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

JAMES THORNTON  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST VASSALBORO Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☐ Personal needs  
☐ Banking  
☐ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: William D. Hamlin  
Address: 195 TILTON Lane E. VASSALBERG, Me  
Telephone: 235-642-8396 04989  
Date: 6/21/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the EAST VASSALBORO Post Office on 04/26/2011. Additionally, during the survey period, questionnaires were available at the EAST VASSALBORO Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	175
Favorable to proposal	12
Unfavorable to proposal	28
Expressing no opinion	44
Total questionnaires received	84

## Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

FAVORABLE

Response:

2. Concern (Favorable):

No Concern

Response:

3. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

4. Concern (No Opinion):

No Concern

Response:

5. Concern (Unfavorable):

Customer expressed a concern about package delivery and pickup

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

6. Concern (Unfavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

7. Concern (Unfavorable):

Customers expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

8. Concern (Unfavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.

9. Concern (Unfavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in

writing to the administrative postmaster.

10. Concern (Unfavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

11. Concern (Unfavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

12. Concern (Unfavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

13. Concern (Unfavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

14. Concern (Unfavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

15. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

16. Concern (Unfavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

17. Concern (Unfavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):  
Customer expressed a concern about nonpostal services.  
Response:  
Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. Concern (No Opinion):  
Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
Response:  
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3. Concern (Unfavorable):  
Customer expressed a concern about nonpostal services.  
Response:  
Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
4. Concern (Unfavorable):  
Customer expressed a concern for the loss of a social gathering place.  
Response:  
Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
5. Concern (Unfavorable):  
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office  
Response:  
You stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

## Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 05/26/2011Jim McCartney, Post Office Review CoordinatorTime 05:00 PMJim Thomson, (A) Manager, Post Office OperationsJill Conway, Postmaster, North Vassalboro

Total Number of Customers Present:

9Place: the Vassalboro Town Hall Conference RoomPost

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jon Murton	PO Box 47	04935	215-3723
Mary Hackett	P.O. Box 3	04935	923-3121
Helen LaFleur	P.O. Box 110	04935	923-3043
Sheila McKenna	P.O. Box 49	04935	923-3092
Vivian Thum	PO Box 59	04935	923-3475
Nicholas Scott	PO Box 59	04935	923-3475
Dianne Hegendorn	515. Stanley Hill Rd	04989	923-3491
Paul Carter	P.O. Box 105	04935	923-3412
B. Welch	P.O. Box 1	04935	923-4216

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

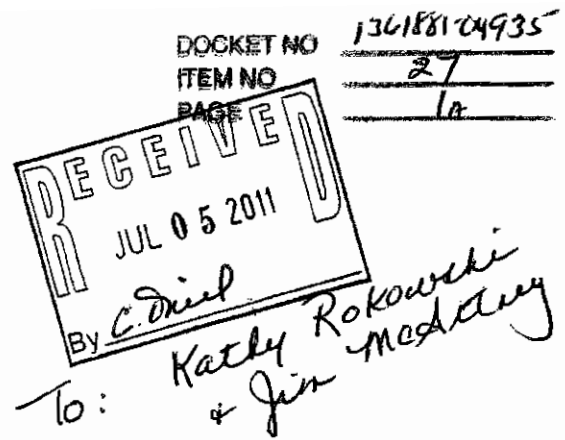
1. Concern (UnFavorable):  
Customers were concerned about a change of address or loss of PO Box address.  
Response:  
Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
2. Concern (UnFavorable):  
Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail  
Response:  
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. Concern (UnFavorable):  
Customers were concerned about the loss of a gathering place and an information center.  
Response:  
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
4. Concern (UnFavorable):  
Customers felt the loss of a post office would have a detrimental effect on the business community  
Response:  
Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
5. Concern (UnFavorable):  
Customers questioned the economic savings of the proposed discontinuance  
Response:  
Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

### Nonpostal Concerns

1. Concern (UnFavorable):  
Customer questioned if this was a hearing or a meeting and will this be taped.  
Response:  
This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped.
2. Concern (UnFavorable):  
Customer questioned whether there will be chance for another meeting sometime down the road.  
Response:  
There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Deborah Essler  
151 Forest Avenue  
Portland, ME 04101  
June 29, 2011

Dear Ms. Essler:



We are writing about our East Vassalboro post office, which is being threatened with closure (Docket number 1361881-04935). We have misgivings about the closure process. The Postal Service officials scheduled the initial meeting for the Thursday before the Memorial Day weekend at 5 p.m., when many working people were not yet available.

We question some of their financial-related data, such as seventeen minutes of retail workload daily for our current Officer-in-Charge. We question their assertion that a rural carrier can provide service equal to that of an actual post office. They claim this replacement service would only cost \$5,901, but would that cover the possible need for overtime or an extra carrier for the increased workload? We know a large business was not credited appropriately for their patronage. We feel it is not fair for the United States Postal Service to make public policy based on a community's willingness to protest or its unfamiliarity with the organization's complicated rules and procedures.

We believe we have in East Vassalboro the conditions necessary for maintaining a post office: a strong village center bolstered by a strategic plan and business association as well as a large pool of postal customers. There are no competitors like UPS nearby, and many of our elderly prefer using the post office to the computer. Also, our post office has long been a good training ground for Postal Service employees. We understand the need for fiscal prudence in these economic times, but we do not think a rural carrier could uphold the Postal Service's commitment to customer satisfaction and community responsibility. We ask to be removed from the closure list. Included with this letter are copies of a petition signed by over 220 people who share our concern about closing the post office.

Sincerely,  
Helen LaFleur  
P.O. Box 110  
East Vassalboro, Me. 04935



Rec'd 6/30/11

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Mr. Jim McCartney  
151 Forest Avenue  
Portland, ME 04101  
June 29, 2011

Dear Mr. McCartney:

We are writing about our East Vassalboro post office, which is being threatened with closure (Docket number 1361881-04935). We have misgivings about the closure process. The Postal Service officials scheduled the initial meeting for the Thursday before the Memorial Day weekend at 5 p.m., when many working people were not yet available.

We question some of their financial-related data, such as seventeen minutes of retail workload daily for our current Officer-in-Charge. We question their assertion that a rural carrier can provide service equal to that of an actual post office. They claim this replacement service would only cost \$5,901, but would that cover the possible need for overtime or an extra carrier for the increased workload? We know a large business was not credited appropriately for their patronage. We feel it is not fair for the United States Postal Service to make public policy based on a community's willingness to protest or its unfamiliarity with the organization's complicated rules and procedures.

We believe we have in East Vassalboro the conditions necessary for maintaining a post office: a strong village center bolstered by a strategic plan and business association as well as a large pool of postal customers. There are no competitors like UPS nearby, and many of our elderly prefer using the post office to the computer. Also, our post office has long been a good training ground for Postal Service employees. We understand the need for fiscal prudence in these economic times, but we do not think a rural carrier could uphold the Postal Service's commitment to customer satisfaction and community responsibility. We ask to be removed from the closure list. Included with this letter are copies of a petition signed by over 220 people who share our concern about closing the post office.

Sincerely,  
Helen LaFleur  
P.O. Box 110  
East Vassalboro, Me. 04935

The United States Postal Service has threatened to close our East Vassalboro Post Office!  
We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
to remain OPEN

Printed Name	Signature	Address
Sam S. Hagevidorn	[Signature]	51 So Stanley Hill Rd
GEORGE O'CONNOR	[Signature]	1040 RIVERSIDE DR.
DAVID FEENEY	[Signature]	18 Ridgeview Rd. Sumner
JOE CLEMENT	[Signature]	471 Teller Rd
MARY R. HACKETT	[Signature]	P.O. Box 3, E Vassalboro 04935
DANIEL W. WOOD	[Signature]	568 Ligon Rd. Vassalboro 04935
Philip Wentzel	[Signature]	111 Brain Rd. 04935
EDSON SCHOLZ	[Signature]	11 Fairway Dr. Vassalboro
DEBBY BOURASSA	[Signature]	212, Laurel Hill, Vassalboro
GEORGE BOURASSA	[Signature]	123 Alameda Mill Rd 04935
Prudence B. [Signature]	[Signature]	123 Alameda Mill Rd 04935
KATHERINE E. PODLER	[Signature]	199 May Rd Vassalboro
Andrew Ayers	[Signature]	190 Brain Rd Vassalboro
JULIE LETOURNEAU AYERS	[Signature]	190 BRAIN RD. VASS. 04935
LEE TRAHAN	[Signature]	374 CROWNELL HILL RD VASS. 04935
CRYSTEN BLOUNT	[Signature]	8579 Riverside Dr. Vass 04935
DUSAN BLOUNT	[Signature]	2579 Riverside Dr. VASS. 04935
Richard Cain	[Signature]	2804 Talcott Hill
COLLEEN SPANAS	[Signature]	254 Main St VASSALBORO 04935
DONALD ROBBINS	[Signature]	254 Main St VASSALBORO 04935
Ed Walcutt	[Signature]	254 Main St VASSALBORO 04935
RICHARD CAIN	[Signature]	254 Main St VASSALBORO 04935
Margaret Cain	[Signature]	358 Halsey Hill Rd. Vassalboro 04935
Judy Whaley	[Signature]	67 Gray Rd. Vassalboro 04935
William Whaley	[Signature]	67 Gray Rd. Vassalboro 04935
Marilyn C. Wood	[Signature]	82 Mudgett Hill Rd. Vass 04935
Jan Blumberg	[Signature]	83 S. Stanley Hill Vass 04935
Jody Welch	[Signature]	785 Stanley Hill Rd. Vass 04935
SARON McKESSON	[Signature]	10 Maple Ridge Vass 04935
DARRIN T. WOOD	[Signature]	82 Mudgett Hill Rd Vass 04935
DAVID J. WOOD	[Signature]	82 Mudgett Hill Rd Vass 04935
Marshall [Signature]	[Signature]	82 Mudgett Hill Rd Vass 04935
PATRICIA M. SUGA	[Signature]	82 Mudgett Hill Rd Vass 04935
Janet Bobb	[Signature]	82 Mudgett Hill Rd Vass 04935

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Printed Name	Signature	Address
Mark Jones	Mark Jones	547 HUSSEY Hill
Julie A DeMerchant	Julie A DeMerchant	549 HUSSEY Hill Rd
John R. DeMerchant	John R. DeMerchant	22 So Stanley Hill Rd Box 49
Delores DeMerchant	Delores DeMerchant	22 So Stanley Hill Rd Box 49
Jeff Richard	Jeff Richard	Main St Vassalboro
Chris Arnold	Chris Arnold	700 CROSS Hill
Emily Caren	Emily Caren	101 Main St.
Chris Deslandes	Chris Deslandes	315 Gray Rd
Jake Weinberg	Jake Weinberg	Waterville
Leon E Cummings	Leon E Cummings	Vassalboro
Christine Gifford	Christine Gifford	VASSALBORO
Daren Rodrigue	Daren Rodrigue	VASS.
Laura Hopkins	Laura Hopkins	6 Stanley Hill Rd VASSALBORO
Ron Dionne	Ron Dionne	62 Lewis Rd VASS ME
REDICA E WORTH	REDICA E WORTH	187 CARRY WAY VASS ME
Jennifer Dwyer	Jennifer Dwyer	Bag Rd Vassalboro
Stuart G	Stuart G	PO Box 53 Vassalboro
Bruce Bourget	Bruce Bourget	10 Blake Dr Vassalboro
Mike Smith	Mike Smith	9 Oxford Rd Vassalboro
Derek Frost	Derek Frost	55 Pleasant Hill Rd Vassalboro
Jason Smith	Jason Smith	651 Oak Grove Rd Vassalboro
DAWN E. HAYWOOD	DAWN E. HAYWOOD	74 Bag Rd Vassalboro
Marshall Randall	Marshall Randall	201 Main St Vassalboro
Andrew Delisle	Andrew Delisle	1024 Cross Hill Rd VASSALBORO
Jessica Dwyer	Jessica Dwyer	747 Bag Rd VASS. ME
Michael Dwyer	Michael Dwyer	POB 4 Vassalboro, ME
Heath Cook	Heath Cook	42 Fortin Rd Vassalboro, ME
Jennifer Fortin	Jennifer Fortin	133 Hemlock Hill
Jessica Decker	Jessica Decker	628 Taber Hill Rd Vassalboro
Nicole RATTÉ	Nicole RATTÉ	439 Webster Pond Rd Vassalboro
Sanja Seneca	Sanja Seneca	

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Printed Name	Signature	Address
VIVIAN Flamm	Vivian Flamm	P.O. Box 59 E.V.
Robert C. Browne	Robert C. Browne	9 S. Oak Ln.
CAMILLE DENICO	Camille M. Denico	324 Oak Grove Rd
Elizabeth Mitchell	Elizabeth Mitchell	297 S. Lincoln Rd
Lance Cloudlet	Lance Cloudlet	1085 Riverdale Dr
Paul Mitchell	Paul Mitchell	700 Gray Hill Rd
ERIC L. HALEY	ERIC L. HALEY	5 Haley Way WTVR, ME
Paula Cooker	Paula Cooker	913 North Ave WTVR, ME
Betty Mae Branch	Betty M. Branch	622 Oak Grove Rd WTVR, ME
Linda M. Richards	LINDA M. RICHARDS	580 Hiram Hill Rd
Barry BERNIER	Barry Bernier	165 N. Main St. WTVR, ME
Lori Fawcett	Lori Fawcett	305 Taper Hill Rd Vassalboro
Charles Ferguson	Charles Ferguson	390 Main St. Vassalboro
Kevin LeVasseur	Kevin LeVasseur	209 Bog Rd Vassalboro
Miller Olsen	Miller Olsen	220 S. Stanley Hill Rd
JAY TYTHILL	Jay Tythill	162 S. Stanley Hill Rd
Frank R. Richards	Frank R. Richards	162 S. Stanley Hill Rd
Vicki Lumberton	Vicki Lumberton	265 Brannock Vt
John Pickett	John Pickett	653 Cross Hill Rd Vt
Art Kingdon	Art Kingdon	334 Oak Grove Rd Vt
Ellen Blumhage	Ellen Blumhage	924 Cross Hill Rd Vt
Donna Graham	Donna Graham	1085 Webster Pond Rd
James P. Pomeroy	James P. Pomeroy	402 Priest Hill Rd
Robert Turner	Robert Turner	61 S. Stanley Hill Rd
Dianne Hogendorn	Dianne Hogendorn	51 S. Stanley Hill Rd. Vassalboro, ME

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Printed Name	Signature	Address
TRUDY Overlock	Trudy Overlock	924 BOG Rd, BOX 54, E. Vassalboro

The United States Postal Service has threatened to close our East Vassalboro Post Office.  
We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
to remain OPEN

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Printed Name	Signature	Address
Lisa Sandy	[Signature]	25 Clark Hill Rd Vassalboro
Mark Sandy	[Signature]	25 Clark Hill Rd
Beverine Fuller	[Signature]	163 S Stanley Hill Rd Vassalboro
Bill Fuller	[Signature]	" "
Winfried Gates	[Signature]	939 Bay Rd E. Vassalboro
Douglas Phillips	[Signature]	738 Bay Rd VASSALBORO
Marcia J. Kupper	[Signature]	1584 Cross Hill Rd Vassalboro
Glenn L. McDonald	[Signature]	617 Nelson Rd VASS.
Heather D. Dutton	[Signature]	84 Crowell Hill Rd VASS 04984
Jane Rivis	[Signature]	652 Bay Rd Vassalboro
RICH DENICO	[Signature]	237 OAK GROVE RD
Susan Mante	[Signature]	551 Tubber Hill Rd
Ann HIGGINS	[Signature]	572 Huggins Hill Vassalboro
Hazel MacKinnon	[Signature]	112 Church St Vassalboro
Anna Lemelin	[Signature]	12 Kate Ave VASS.
Fuben Lemelin	[Signature]	12 Kate Dr. Vass.
CLESC Levasseur	[Signature]	209 BCG RD
MATTHEW HADLEY	[Signature]	333 MAIN
Bettie Fuller	[Signature]	PO Box 1312 Wat 04903
Charlotte M. Picher	[Signature]	653 Cross Hill Rd Vassalboro
KATHLEEN F. CASEY	[Signature]	PO Box 157 N. VASSALBORO

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Printed Name	Signature	Address
John Michael	[Signature]	203 Maple Hill Rd
Philip Innes	[Signature]	7 DAM RD
Russell H. Smith	[Signature]	1641 N. Belfast Ave
William O. Brand	[Signature]	622 Oak Grove Rd.
THOMAS F. RICHARDS	[Signature]	508 Huggins Hill Rd
Patricia Bernier	[Signature]	165 Nelson Rd.
Philip L. Huggins	[Signature]	702 Bay Rd
Frederick L. Denico	[Signature]	328 Oak Grove Rd
George Jones	[Signature]	84 Three Mile Pond Rd.
Philip Landy	[Signature]	10 ST Bridge Way NJ.
Ginny Brackett	[Signature]	20 Alpine St Vassalboro
Father Bernhardt	[Signature]	401 Priest Hill
Theresa Annunziata	[Signature]	1085 Webber Rd Rd.
Sara Biden	[Signature]	255 Weeks Hill Rd
Linda Kingston	[Signature]	334 Oak Grove Rd Vass
Chad Arms	[Signature]	17 Ash Hill Rd Vass
Peter Warkley	[Signature]	110 Oak Grove Rd VASS
Emily Mitchell	[Signature]	1117 Riverside Dr.
PANDA M. COLVIN	[Signature]	60 SO. STANLEY HILL VASSALBORO 04984
Charlie Hartman	[Signature]	7 Sawmill Rd Vassalboro
Dianna Gram	[Signature]	5 E. Leavitt St Vassalboro
Lore Ferguson	[Signature]	340 Main Street

The United States Postal Service has threatened to close our East Vassalboro Post Office!  
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Printed Name	Signature	Address
CONRAD BABB	Conrad W Babb	PO Box 26 E. Vassalboro 04931
MARK BEAN	Mark Bean	167 TABER HILL RD
ELLEN WILSON	Ellen Wilson	43 BROCK RD
KENNETH LAFLEUR	Kenneth LaFleur	E. VASS
Helen LaFleur	Helen LaFleur	328 Main St. E. Vass. (P.O.B.)
Gillian Welch	Gillian Welch	78 SC. Stanley Hill Rd. E. Vassalboro
Gina Wilkison	Gina Wilkison	
Carol Roy	CAROL ROY	125 Stanley Hill Rd E Vassalboro
Deborah Thompson	Deborah Thompson	345 Main St. E Vassalboro
MARIAN WALTER	Marian C. Walter	351 Main St. E. Vassalboro
Cindy Breen	Cynthia Breen	PO Box 64 E Vassalboro ME
Dorrie Ward	Dorrie Ward	504 Hussey Hill E Vassalboro
JUDSON E QUIBBI	Judson E Quibbi	P.O. Box 87 E. Vass. ME 04931
ELIZ KICKLE	Eliz Kickle	PO Box 75
MEFURTH	Maurice Furfur	PO Box 57
Nelle Hobbs	Nelle Hobbs	327 Phoebe Hill Rd Vassalboro
Charles W. Janney	Charles W. Janney	3 Dudley Rd Vassalboro
ERNEST A GAUER	Ernest A. Gauer	943 Box Rd E. Vassalboro
Joyce Calasacco	Joyce Calasacco	351 Main St. E Vassalboro
Beverly Hansen	Beverly Hansen	P.O. Box 52 E. Vassalboro
Bobbie Masse	Bobbie Masse	P.O. Box 31 E. Vass
DINA SUMNER	Dina Sumner	P.O. Box 45 E.V.
Elizabeth Davidson	Elizabeth Davidson	373 Hussey Hill Rd, Vassalboro
Paul Allen Roberts	Paul A. Roberts	262 Main St
ARNOLD L. NEDER	Arnold L. Neder	297 Dorett Rd Vassalboro
Melissa Vigue	Melissa Vigue	297 Dorett Rd Vassalboro
Debora H. Titus	Debora H. Titus	1264 Cross Hill Rd Vassalboro

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to remain OPEN

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Printed Name	Signature	Address
Ervi Four	[Signature]	385 Tobo Hill
MARGARET Schaffer	[Signature]	PO Box 71 Vassalboro
Paul Harwood	[Signature]	38 Portway Hill DE
Cheryl Wente	[Signature]	251 Gray Rd
John R. Domarcher	[Signature]	22 So Stanley Hill
Dean Limberger	[Signature]	265 Brown Rd
Susan E. Haines	[Signature]	702 Bog Rd
Lionel Dubord	[Signature]	10 Dubord Rd. VASSALBORO
Matthew Prayley	[Signature]	P.O. Box 30, E. Vassalboro ME 04935
David [unclear]	[Signature]	118 So Stanley Hill Rd
Nancy Worthing	[Signature]	160 Oak Grove Rd, 04988
Bill REFUSE	[Signature]	1112 Riverside Dr.
Nick Scott	[Signature]	PO Box 59, E. Vassalboro ME
Sarah A. Sunden	[Signature]	323 Main St. Vassalboro ME 04935
Paul B. Cates	[Signature]	PO Box 105 E. Vassalboro ME
Holly G. Weidner	[Signature]	320 Main St Vassalboro ME 04935
Scott L. Stevens	[Signature]	157 Crowell Hill, ME 04935
Julie Lyon	[Signature]	P.O. Box 43 East Vassalboro ME 04935
Vikki Ladd	[Signature]	165 Stanley Hill Vassalboro ME 04935
Ray Bracken	[Signature]	Kass. Me.
Kristen Bowker	[Signature]	41 So Stanley Hill Vassalboro

The United States Postal Service has threatened to close our East Vassalboro Post Office!  
We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
to remain OPEN

Printed Name	Signature	Address
Sallyann McCate	[Signature]	146 Crystal Ridge Dr Vassalboro ME 04935
Joe Mackenzie	[Signature]	PO Box 154 North Vassalboro ME
Christina Wilcox	[Signature]	PO Box 144 N. Vassalboro
Richard Wilcox	[Signature]	PO Box 144 N. Vassalboro
Tina Swift	[Signature]	PO Box 100 Vassalboro ME 04935
Bernard J. Welch	[Signature]	PO Box 1 E. Vassalboro, ME 04935
Elsie Boutin	[Signature]	15 Pickle Hill Rd - Vassalboro ME 04935
Jewell Foster	[Signature]	86 Fitterer Hill (Pony Rd) VASSALBORO ME 04935
Myrna Duplessie	[Signature]	364 Hussy Hill Rd. Vassalboro ME 04935
Adam Doyon	[Signature]	20 Pickle Hill Rd. Vassalboro
Susan Sullivan	[Signature]	51 Maple Ridge (Hill) ME 04935
Eileen Chellette	[Signature]	P.O. Box 36 E. Vassalboro ME 04935
Susan Bowie	[Signature]	42 Dow Rd Vassalboro ME 04935
DOROTHY NEVILLE	[Signature]	P.O. Box 65
Harriet Stawley	[Signature]	1051 Main St Vassalboro ME 04935
Eleanor Getchell	[Signature]	37 Getchell Ctr Rd VASS
WIZ KIZALIS	[Signature]	47 S Stanley Hill Rd ME 04935
Mildred Durrell	[Signature]	90 Stanley Hill ME 04935







UNITED STATES  
POSTAL SERVICE

July 28, 2011

Helen LaFleur  
P.O. Box 110  
East Vassalboro ME 04935-0110

Dear Ms. LaFleur,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District



June 30, 2011

Helen LaFleur  
PO Box 110  
East Vassalboro ME 04935-0110

Dear Ms. LaFleur,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

Your petition has been received and added to the official record.

Once again, thank you for taking the time to share your concern for the continuation of the East Vassalboro ME Post Office. All customer feedback will be given consideration before a final decision is made.

Sincerely,

A handwritten signature in cursive script that reads "Jim McCartney".

Jim McCartney  
Post Office Review Coordinator  
Northern New England District

OLYMPIA J. SNOWE  
MAINE

154 RUSSELL SENATE OFFICE BUILDING  
(202) 224-6344

Web Site: <http://snowe.senate.gov>

DEPUTY WHIP

DOCKET NO

ITEM NO

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COMMITTEES:  
COMMERCE, SCIENCE, AND  
TRANSPORTATION

OCEANS, ATMOSPHERE, FISHERIES AND  
COAST GUARD SUBCOMMITTEE

FINANCE

INTELLIGENCE

RANKING MEMBER, SMALL BUSINESS

# United States Senate

WASHINGTON, DC 20510-1903

July 13, 2011

Kathy Rokowski  
Consumer & Industry Contact Manager  
U. S. Postal Service  
Consumer Affairs/Congressional Inquiries  
151 Forest Avenue, Suite 7026  
Portland, Maine 04101

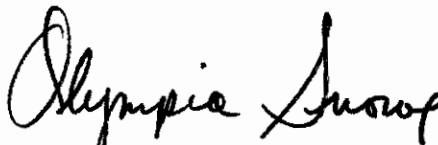
Dear Kathy:

I am enclosing copies of letters and a petition that I recently received from several of my constituents from the Vassalboro area. They have written to me regarding their concerns with the upcoming closing of the E. Vassalboro Post Office. Would you please look into the situation as described by the letters and forward your written response to my Augusta office?

If you have questions or need additional information, please feel free to contact Renee A. Goodwin of my Augusta office at 207-622-8292.

Thank you for your time and efforts on behalf of the residents of Vassalboro and East Vassalboro.

Sincerely,



OLYMPIA J. SNOWE  
United States Senator

OJS:rag

BANGOR  
GREAT FALLS PLAZA  
SUITE 7B  
AUBURN, ME 04210  
(207) 786-2451

AUGUSTA  
40 WESTERN AVENUE, SUITE 408C  
AUGUSTA, ME 04330  
(207) 622-8292

BANGOR  
ONE CUMBERLAND PLACE, SUITE 306  
BANGOR, ME 04401  
(207) 945-0432

BIDDEFORD  
227 MAIN STREET  
BIDDEFORD, ME 04005  
(207) 282-4144

PORTLAND  
3 CANAL PLAZA, SUITE 601  
PORTLAND, ME 04101  
(207) 874-0883  
MAINE RELAY SERVICE  
TDD 1-955-3323

PRESQUE ISLE  
169 ACADEMY STREET, SUITE 3  
PRESQUE ISLE, ME 04769  
(207) 764-5124

P.O. Box 44  
East Vassalboro, ME. 04935  
16 June 2011

Senator Olympia Snowe  
Edmund Muskie Federal Bldg.  
40 Western Ave., Rm. 408  
Augusta, ME 04330

Dear Senator Snowe,

For the second time since we've lived here, the USPS has undertaken to close the Post Office here in East Vassalboro. The situation of our local Post Office this time appears unchanged, although the Postal Service's operation and financial condition are different. The USPS is losing money, but our Post Office is not, and we patrons rely on it as much as ever.

The Portland Operations Manager scheduled an information meeting for all concerned in May, at supper time the Thursday before Memorial Day weekend. Only six or eight turned out, because of scant publicity and bad timing. He provided a questionnaire, which got more attention, and a response was issued to comments made on the questionnaire. The questionnaire was clumsy and arbitrary, and the responses were clumsy and patronizing. As a result, a petition is circulating, a Save-Our-Post-Office committee is at work, and individuals are writing to the various authorities.

An informed neighbor told me that small post offices represent 2% of the USPS operations nation-wide. We are also told that the East Vassalboro Post Office does not lose money from year to year. All things considered, it seems irrational and arbitrary to deprive yet another village of its last public-service location. I urge you to do all in your power to help us keep our Post Office open and active.

Yours truly,

*Charles Ferguson*  
Charles Ferguson

cc:

Senator Collins  
Senator Katz  
Representative Pingree  
Representative Michaud  
Representative Foster  
USPS Deborah Essler  
USPS James Thornton

Dear Senator Snowe,

DOCKET NO 1361881-04935  
6/17/11 ITEM NO 28  
PAGE 3

I am writing to you because the United States Postal Service is threatening to close our post office in East Vassalboro Maine (Docket Number 1361881-04935). I am urging you to take the time to look into this matter and asking for your assistance in keeping our quaint village post office open.

I own a business based in East Vassalboro and have been using the services at the post office for over 21 years. The closure of the post office would be devastating for our business, North Country Rivers. We mail 100,000 brochures a year and estimate that throughout the years we have mailed millions of pieces of mail. In the past our bulk mailing permit was registered to 04935 but due to growth we've had to out source the service. Even so, the return brochures go through the post office box estimated to be 10%. We have an ACS account (address correction service) that is tied to 04935. When we started using the ACS service there were only 2 ACS accounts in Maine us and LL Bean. ACS services are very important for small businesses.

We also have a postal meter through Pitney Bowes that is linked to 04935. During the summer season we are buying over \$1,000 worth of postage weekly. These services should be credited to the East Vassalboro post office; if they aren't then they're not being credited by USPS correctly. The USPS stated that the proposed closure is not about saving money. I question not only this statement but whether our post office is getting credited correctly for usage.

Rural delivery is not an option due to security, lack of window services and most importantly brand recognition. We have used PO Box 47 East Vassalboro for over 21 years and our customers are familiar with the name and address.

USPS states the North Vassalboro post office is only 2.4 miles away; it might as well be 24 miles away for many of the community. Bigger is not necessarily better. Look what the big box stores have done to rural communities & businesses. The village of East Vassalboro is called a village for a reason. We know everyone and gather at the post office each day to hear the latest news of births, deaths, graduations, fund raisers, illnesses or to discuss weather. This can't be replaced at the North Vassalboro post office. A very important piece of our community will be lost forever if the post office closes.

The post office is in the center of the community. Many in the community are widowed, retired, elderly or disabled and do not drive. The location of the post office gives residents the opportunity for some social interaction and exercise. I imagine many have chosen to move to the village for this reason; they can walk to the post, store, library and grange.

Again, I am asking you to help save our post office. Thank you in advance for anything you can do to help us and for your time.

Sincerely,

  
Jan Murton  
North Country Rivers  
PO Box 47  
East Vassalboro, ME 04935  
[jemurton@gmail.com](mailto:jmurton@gmail.com)  
207-873-7257

Vivian Flamm and Nicholas Scott  
Post Office Box 59  
East Vassalboro, Maine 04935  
July 10, 2011

Senator Olympia Snowe  
Edmond Muskie Federal Building  
40 Western Avenue, Room 408  
Augusta, ME 04330

Re: OPPOSITION to Closing E. Vassalboro Post Office

Dear Senator Snowe::

We live in East Vassalboro. It is a village that has a strategic plan: a place where people can age gracefully and live with dignity into their old age. We have a Town Library filled with excellent books with a Professional Librarian who can orchestrate appropriate stocking of books, and the full gamut of services such as interlibrary loans, and reading programs for adults and children.

We also have several farms, a Farmers' Market, an Athletic Field, a Grange, a Country Store, a Boat Landing and Boat Repair Shop as we live on China Lake which is well used by our community: kayaking, canoeing, fishing in summer, and cross country skiing and ice skating in winter.

We also have a Post Office. The Post Office has a full range of services, including boxes, stamp and packaging sales, and tax forms at tax time. The businesses in our community utilize the Post Office for mailing packages and brochures. We have several businesses in our community, enough to enable the East Vassalboro Post Office to pay for itself.

All of these are in walking distance for all the members of our Village. It is part of the life style of our community to walk whenever possible, thus making it a healthy place to live and to grow old.

However, the United States Post Office wishes to close our rural Post Office and consolidate it with another community's Post Office, which would no longer enable our villagers to walk to the Post Office, avail ourselves of its amenities, and enjoy the social aspect of meeting and greeting in its environs.

This would drastically change the atmosphere of our village, and the sense that we are individually within reach of all our needs, without dependence on motor vehicles. Our life style would become more like a suburban community than a self contained, rural community which is why we all live here.

During times like these, when the Administration of our Nation needs to be CREATING more jobs, should we be closing down this Post Office, taking away yet another job?

Sincerely,

*Vivian Flamm*  
*Nicholas Scott*

Senator Olympia Snowe  
Edmund Muskie Federal Building  
40 Western Ave Rm 408  
Augusta, ME 04330  
June 29, 2011

Dear Senator Snowe

We are writing about our East Vassalboro post office, which is being threatened with closure (Docket number 1361881-04935). We have misgivings about the closure process. The Postal Service officials scheduled the initial meeting for the Thursday before the Memorial Day weekend at 5 p.m., when many working people were not yet available.

We question some of their financial-related data, such as seventeen minutes of retail workload daily for our current Officer-in-Charge. We question their assertion that a rural carrier can provide service equal to that of an actual post office. They claim this replacement service would only cost \$5,901, but would that cover the possible need for overtime or an extra carrier for the increased workload? We know a large business was not credited appropriately for their patronage. We feel it is not fair for the United States Postal Service to make public policy based on a community's willingness to protest or its unfamiliarity with the organization's complicated rules and procedures.

We believe we have in East Vassalboro the conditions necessary for maintaining a post office: a strong village center bolstered by a strategic plan and business association as well as a large pool of postal customers. There are no competitors like UPS nearby, and many of our elderly prefer using the post office to the computer. Also, our post office has long been a good training ground for Postal Service employees. We understand the need for fiscal prudence in these economic times, but we do not think a rural carrier could uphold the Postal Service's commitment to customer satisfaction and community responsibility. We ask to be removed from the closure list. Included with this letter are copies of a petition signed by over 220 people who share our concern about closing the post office.

Sincerely,  
Helen LaFleur  
P.O. Box 110  
East Vassalboro, Me. 04935

The United States Postal Service has threatened to close our East Vassalboro Post Office!  
We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
to remain OPEN

Printed Name	Signature	Address
Tam S. Hogendorn	J S Hogendorn	51 So Stanley Hill Rd
GEORGE O'BANNON	George O'Bannon	1040 RIVERSIDE DR.
Diana Feeney	Diana Feeney	18 Ridgeview Rd Scarborough
Colo Clement	Colo Clement	471 Tabor H. 11 Rd
MARY R. HACKETT	Mary R. Hackett	P.O. Box 3 E. Vass. 04935
DANIEL W. WOOD	Daniel W. Wood	568 Sycamore Park Rd 04989
Philip Wentzel	Philip Wentzel	111 Brann Rd. 04989
Edson Scholz	Edson Scholz	11 Fairway Dr Vassalboro
Dorothy Bourassa	Dorothy Bourassa	213 Seaward Hill Rd Vassalboro
GEORGE BOURASSA	George Bourassa	213 Seaward Mills Rd 04989
Prudence B Gray	Prudence B Gray	PO Box 4 East Vassalboro
NATHANIEL E. PODLER	Nathaniel E. Podler	199 May Rd Vass. 04989
Andrew Ayers	Andrew Ayers	190 Brann Rd Vass. ME 04989
JULIE LEDURNAY AYERS	Julie Ledurnay Ayers	190 BRANN RD. VASS. 04989
LEE TROHAN	Lee Trohan	374 CROWELL HILL RD VASS. 04989
Cristen Blount	Cristen Blount	8571 RIVERSIDE DR. VASS. 04989
Dustin Blount	Dustin Blount	2599 RIVERSIDE DR. VASS. 04989
Richard Cain	Richard Cain	284 Tabor Hill
GREG SEEMANS	Greg Seemans	2711 OTTAWA
DONALD ROBBINS	Donald Robbins	254 Main St. VASSALBORO 0498
Richard Cain	Richard Cain	399 H45994 HILL RD.
Margaret Cain	Margaret Cain	358 Hassey Hill Rd. Vass. ME 04989
Judy Whaley	Judy Whaley	67 Gray Rd. Vass. ME 04989
William Whaley	William Whaley	67 Gray Rd. Vass. 04989
Marilyn C. Wood	Marilyn C. Wood	82 Mudget Hill Rd VASS 0498
Jon Blumberg	Jon Blumberg	83 S. Stanley Hill Vass 04935
Jody Welch	Jody Welch	783 Stanley Hill, Ex. 04935
Suzanne McKerson	Suzanne McKerson	10 Maple Ridge VASS 04989
BARBARA J. WOOD	Barbara J. Wood	62 MUDGET HILL RD VASS. 04989
Ann J. Wood	Ann J. Wood	82 Mudget Hill RD VASS. 04989
Patricia M. Suga	Patricia M. Suga	109 VASSALBORO
Janet Bebb	Janet Bebb	East Vassalboro



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We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
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Printed Name	Signature	Address
Mark Jones	Mark Jones	547 Hussey Hill
Julie A DeMerchant	Julie A DeMerchant	549 Hussey Hill Rd
John R. Demerchant	John R. Demerchant	22 So Stanley Hill Rd PO Box 49
Delores DeMerchant	Delores DeMerchant	22 So Stanley Hill Rd PO Box 49
Jeff Richard	Jeff Richard	Main St Vassalboro
Debbie Arnold	Debbie Arnold	760 Cross Hill
Emily Caron	Emily Caron	101 Main St
Chris Deslandes	Chris Deslandes	315 Gray St
Mike Weinberg	Mike Weinberg	Waterville
Leon E. Cummings	Leon E. Cummings	Vassalboro
Christina Gifford	Christina Gifford	Vassalboro
Daren Rodrigue	Daren Rodrigue	Vass.
Laura Hopkins	Laura Hopkins	6 Stanley Hill Rd Vassalboro
Ron Dionne	Ron Dionne	62 Lewis Rd Vass ME
Robert P. Woll	Robert P. Woll	187 Oakley Rd Vass ME
Jennifer Durelley	Jennifer Durelley	Bag Rd Vassalboro
Stuart A. G.	Stuart A. G.	PO Box 53 Vassalboro
Bruce Baugot	Bruce Baugot	10 Black Pt Vassalboro
Mike Switzer	Mike Switzer	9 Oxford Rd Vassalboro
Derek Frost	Derek Frost	55 Pleasant Hill Rd Vassalboro
Jason Judd	Jason Judd	651 Oak Grove Rd Vassalboro
DAWN E. HAYWOOD	DAWN E. HAYWOOD	741 Bag Rd Vassalboro
Marshall Randall	Marshall Randall	207 Main St Vassalboro
Andrew Delisle	Andrew Delisle	1024 Cross Hill Rd Vassalboro
Jessica Durelley	Jessica Durelley	747 Bag Rd Vass ME
Richard J. Durelley	Richard J. Durelley	POB 4 Vassalboro ME
Leah Cook	Leah Cook	42 Fortin Rd Vassalboro ME
Jennifer Fortin	Jennifer Fortin	133 Hamper Hill
Jessica Decker	Jessica Decker	128 Taber Hill Rd Vassalboro
Nicole Ratté	Nicole Ratté	139 Webster Pond Rd Vassalboro
Sonya Seneca	Sonya Seneca	

The United States Postal Service has threatened to close our East Vassalboro Post Office!  
We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
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Printed Name	Signature	Address
VIRIAN FLANN	Virian Flann	P.O. Box 59 E.V.
ROBERT C. BISHOP	Robert C. Bishop	952 1/2 Ln
CAMILLE DENICO	Camille Denico	324 Oak Grove Rd
<del>Elizabeth Anderson</del>	<del>Elizabeth Anderson</del>	<del>1085 Franklin Dr</del>
Lance Cloutier	Lance Cloutier	1085 Franklin Dr
PAUL MITCHELL	Paul Mitchell	700 Grand Hill Rd
ERIC L. HALEY	Eric L. Haley	5 Haley Way WTVR, MA 049
Paula Boole	Paula Boole	913 Oak Hill Ln WTVR
Betty Mae Branch	Betty M. Branch	622 Oak Hill Rd
William Richards	William Richards	580 Hilday Hill Rd
Barry BERNIER	Barry Bernier	165 N. Main St Vassalboro
Lori Fowle	Lori Fowle	303 Taber Hill Rd Vassalboro
Charles Fenneman	Charles Fenneman	390 Main St Vassalboro
Kevin LeVasseur	Kevin LeVasseur	209 Bog Rd Vassalboro
<del>Allen Clark</del>	<del>Allen Clark</del>	<del>220 S. Main St Vassalboro</del>
JAY TYTHILL	Jay Tythill	122 S. Main St Vassalboro
Susan Tythill	Susan Tythill	162 S. Main St Vassalboro
FRANK R. RICHARDS	Frank R. Richards	100 Pearl St Vassalboro
Vicki Lumsden	Vicki Lumsden	265 Grand Rd Vassalboro
John Pichet	John Pichet	653 Cross Hill Rd Vassalboro
Art Kingdom	Art Kingdom	334 Oak Grove Rd Vassalboro
Barbara Blumhage	Barbara Blumhage	924 Cross Hill Rd Vassalboro
Donna Graham	Donna Graham	1085 Webster Pond Rd
<del>Donna Graham</del>	<del>Donna Graham</del>	<del>902 Broad Hill Rd</del>
<del>Donna Graham</del>	<del>Donna Graham</del>	<del>402 Broad Hill Rd</del>
<del>Donna Graham</del>	<del>Donna Graham</del>	<del>61 S. Main St Vassalboro</del>
Dianne Hogendorn	Dianne Hogendorn	51 S. Stanley Hill Rd Vassalboro

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Printed Name	Signature	Address
TRUDY OVERLOCK	Trudy Overlock	924 BOG RD, BOX 57, E. VASSALBORO

We, the undersigned, want to make it clear that we want the East Vassalboro Post Office to remain OPEN

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Printed Name	Signature	Address
Lisa Sandy	[Signature]	25 Cook Hill Rd Vassalboro
Mark Sandy	[Signature]	25 Cook Hill Rd.
Katharine Pullen	[Signature]	163 S Stanley Hill Rd Vassalboro
Bill Pullen	[Signature]	" "
Winifred Gates	[Signature]	939 Bog Rd E Vassalboro
Douglas Phillips	[Signature]	735 Bog Rd Vassalboro
Marcia J. Kulp	[Signature]	1584 Cross Hill Rd Vassalboro
Glenn L. Mearns	[Signature]	617 Nelson Rd VASS.
Robert D. Dutton	[Signature]	84 Crowell Hill Rd VASS
Jane Alvisi	[Signature]	656 Bog Rd Vassalboro
RICH DENICO	[Signature]	237 OAK GROVE RD
Susan Manker	[Signature]	551 Taber Hill Rd
Ann Higgins	[Signature]	372 Haysen Hill Vassalboro
Hazel MacKinnon	[Signature]	42 Chestnut Rd Vassalboro
Anna Maria Lemelin	[Signature]	12 Katie Dr. VASS.
Fuben Lemelin	[Signature]	12 Katie Dr. Vass
Elese Levasseur	[Signature]	209 BOG RD
MATTHEW HANKEY	[Signature]	333 MAIN
Bettie Fuller	[Signature]	Po Box 1312 WVT 04903
Charlotte M. Picher	[Signature]	163 Cross Hill Rd Vassalboro
KATHLEEN F. CASEY	[Signature]	PO Box 1524 VASSALBORO

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We, the undersigned, want to make it clear that we want the East Vassalboro Post Office to remain OPEN

Printed Name	Signature	Address
Philip James	[Signature]	223 Maple Hill Rd
Philip James	[Signature]	7 DAM RD
Russell Smith	[Signature]	1641 N. Belfast Ave
William O. Branch	[Signature]	622 Oak Grove Rd.
THOMAS F. RICHARDS	[Signature]	508 Haysen Hill Rd
Patricia Bernier	[Signature]	165 Nelson Rd
Paul L. Higgins	[Signature]	702 Bog Rd
Frederick L. Denico	[Signature]	324 Oak Grove Rd
George E. Jones	[Signature]	94 Three Mile Pond Rd.
PHILIP Landry	[Signature]	1051 Bridge Way N.
Ginny Brackett	[Signature]	20 Alpine St Vassalboro
Esther Bernhardt	[Signature]	401 Priest Hill
Theresa Annunziata	[Signature]	1085 Webber Rd Rd.
Sara Babin	[Signature]	255 Weeks Hill Rd
Linda Kingdon	[Signature]	334 Oak Grove Rd. Vass
Chad Arms	[Signature]	17 Cedar Rd. Vass
Debra Winkley	[Signature]	110 Oak Grove Rd. VASS
Emily Mitchell	[Signature]	1117 Riverside Dr.
PANDA N. COLVIN	[Signature]	650 STANLEY HILL RD. VASSALBORO
Charlie Hartman	[Signature]	7 Sawmill Rd. Vassalboro
Dianna Gram	[Signature]	5 E Leavitt St Vassalboro
Lore Ferguson	[Signature]	340 Main Street

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Printed Name	Signature	Address
• CONRAD BABB	Conrad Babb	PO Box 26 E Vassalboro 04933
• MARK BRAM	Mark Bram	167 TABER HILL RD
• ELLER WILSON	Eller Wilson	43 BROCK RD
• KENNETH LAFLEUR	Kenneth LaFleur	E. VASS
• Helen LaFleur	Helen LaFleur	328 Main St E Vass (P.O.B)
• Gillian Welch	Gillian Welch	78 80 Stryker Hill Rd E Vass
<del>Gina Wilson</del>	<del>Gina Wilson</del>	<del>E Vass</del>
• Carol Roy	CAROL ROY	125 Staples Hill Rd E Vass M
• Deborah Thompson	Deborah Thompson	345 Main St E Vassalboro
• MARIAN WALTER	Marian C. Walter	351 Main St E VASSALBORO
• Cindy Breen	Cynthia Breen	PO Box 14 E Vassalboro ME
• Bonnie Howard	Bonnie Howard	509 Hussey Hill E Vassalboro
• JUDSON E QUIRRIE	Judson	P.O. Box 57 E Vass ME 04933
<del>ELIZ KICKLE</del>	<del>Eliz Kickle</del>	<del>PO Box 75</del>
<del>ME FURTH</del>	<del>Mae Furth</del>	<del>PO Box 57</del>
• Nello Hobbs	Nello Hobbs	327 Pines Hill Rd Vassalboro
<del>Charles W. January</del>	<del>Charles W. January</del>	<del>3 Hussey Hill E Vassalboro</del>
• ERNEST A GAUER	Ernest A. Gauer	943 BOG RD E Vassalboro
• Joyce Calasacco	Joyce Calasacco	351 MAIN ST E VASSALBORO
• Beverly Hamer	Beverly Hamer	P.O. Box 52 E Vassalboro
• Bobbie Masse	Bobbie Masse	P.O. Box 31 E Vass
• DANA SUMNER	Dana Sumner	P.O. 188 45 E.V.
<del>Elizabeth Davidson</del>	<del>Elizabeth Davidson</del>	<del>373 Hussey Hill Rd Vassalboro</del>
• ELIZABETH DAVIDSON	Elizabeth Davidson	373 Hussey Hill Rd Vassalboro
• Paul Allen Roberts	Paul A. Roberts	262 Main St
<del>Gene Marie Fredrick</del>	<del>Gene Marie Fredrick</del>	<del>297 Dorett Rd Winoona ME 04995</del>
• Melissa Vigue	Melissa Vigue	297 Dorett Rd Winoona ME
<del>Deborah H. Thrus</del>	<del>Deborah H. Thrus</del>	<del>264 Grass Hill Rd Vassalboro</del>



The United States Postal Service has threatened to close our East Vassalboro Post Office!  
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Printed Name	Signature	Address
Everett Fournier	[Signature]	385 10th St Hill
MARGARET Schaffner	Margaret Schaffner	PO Box 71 Vassalboro
John H. Schaffner	[Signature]	38 Portland St. Hill
Charles W. Schaffner	Charles W. Schaffner	251 Gray Rd
John R. Schaffner	John R. Schaffner	22 So. Stanley Hill
Dean Limberger	Dean Limberger	265 Brown Rd
Susan E. Haines	Susan E. Haines	702 Bog Rd
Lionel Dubord	Lionel Dubord	10 Dubord Rd. VASSALBORO
Arthur Gray	[Signature]	P.O. Box 38, Vassalboro
David J. Gray	[Signature]	118 So. Stanley Hill Rd
Monica Worthington	[Signature]	1601 Oak Grove Rd. 04987
Bill J. Rafuse	Bill J. Rafuse	112 Riverside Dr.
Sarah A. Sinden	[Signature]	333 Main St. Vassalboro 04948
Paul B. Cates	Paul B. Cates	PO Box 105 + Vassalboro Me
Holly G. Weidner	Holly G. Weidner	320 Main St Vassal. 04935
Julie Lyon	[Signature]	P.O. Box 43 East Vassalboro, Me 04935
Walter S. Lyon	[Signature]	3601 Main St. E. V.
Ray B. Brackett	Ray B. Brackett	433 Main St.
Kristen Bowker	Kristen Bowker	4 South Stanley Hill Vassalboro

The United States Postal Service has threatened to close our East Vassalboro Post Office!  
We, the undersigned, want to make it clear that we want the East Vassalboro Post Office  
to remain OPEN

Printed Name	Signature	Address
Sallyann McCate	<i>Sallyann McCate</i>	146 Cayuga Ridge Dr Vassallo, ME 04989
Joe Mackenzie	<i>Joe Mackenzie</i>	P.O. Box 254, North Vassallo, ME 04989
Maadia Wilcox	<i>Maadia Wilcox</i>	P.O. Box 244, N.V. 04989
Richard Wilcox	<i>Richard Wilcox</i>	P.O. Box 244, N.V. 04989
Tina Swift	<i>Tina Swift</i>	P.O. Box 100 Vassallo, ME 04989
BERNARD J. WELCH	<i>B. Welch</i>	P.O. Box 1 E. Vassallo, ME 04935
<del>Elsie Boutin</del>	<del><i>Elsie Boutin</i></del>	<del>APT 1</del>
ELsie Boutin	<i>Elsie Boutin</i>	15 Public Hill Rd - Vassallo, ME 04989
Jewell Forester	<i>Jewell Forester</i>	86 Finner Hill Pkwy, Vassallo, ME 04989
Myrna Duplessie	<i>Myrna Duplessie</i>	364 Huxley Hill Rd, Vassallo, ME 04989
Adam Dyer	<i>Adam Dyer</i>	20 Peble Hill Rd Vassallo, ME 04989
Susan Sinker	<i>Susan Sinker</i>	501 Vassallo Ridge, Vassallo, ME 04989
Eileen Chellette	<i>Eileen Chellette</i>	P.O. Box 36 E. Vassallo, ME 04935
Susan Cove	<i>Susan Cove</i>	42 Dan Rd, Vassallo, ME 04989
DOROTHY NEVILLE	<i>Dorothy Neville</i>	P.O. Box 65
Harriet Stamler	<i>Harriet Stamler</i>	1051 Main St Vassallo, ME 04989
<del>Eleanor Getchell</del>	<del><i>Eleanor Getchell</i></del>	<del>37 Getchell Ctr Rd VASS</del>
ETHEL	<i>Ethel</i>	47 S. Stanley Hill Rd, Vassallo, ME 04989
Mildred Dwyer	<i>Mildred Dwyer</i>	P.O. Box 1, Vassallo, ME 04989





July 28, 2011

Honorable Olympia Snowe  
United States Senate  
40 Western Ave.  
Augusta ME 04330-6325

Dear Senator Snowe:

This letter is in response to the inquiries you received from your constituents, Charles Ferguson, Jan Murton, Vivian Flamm, Nicholas Scott and Helen LaFleur concerning the discontinuance study of the East Vassalboro ME Post Office.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Rokowski".

Kathy Rokowski  
Manager, Consumer & Industry Contact  
Northern New England District





## Proposal Checklist

### Section I

<u>X</u>
<u>X</u>
<u>NA</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>NA</u>
<u>X</u>
<u>X</u>

### Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

### Section II

<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>
<u>X</u>

### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

### Section III

<u>X</u>
----------

### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-SS, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	22,288
\$	7,466
\$	4,920
\$	34,674
-	5,901
\$	28,773

A one-time expense of \$ NA will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Jim McCartney  
Investigative Coordinator

6/2/2011  
Date

Reviewed and Certified By:

Jim McCartney  
District PO Review Coordinator

6/2/2011  
Date



---

06/01/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the EAST VASSALBORO Post Office  
Docket No. 1361881

This is to advise you that on 06/14/2011, I will post for public comment a proposal to close the EAST VASSALBORO Post Office in  
Kennebec, Congressional District No. Maine 1st.

If you have any questions, please call JIM MCCARTNEY District Review Coordinator at (207) 482-7168.

*Deborah C Essler*

DEBORAH ESSLER  
District Manager  
NORTHERN NEW ENGLAND PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal





06/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
EAST VASSALBORO Proposal  
Docket No. 1361881 - 04935

Please post the enclosed proposal to close the EAST VASSALBORO Post Office in the lobby. The proposal must be posted in a prominent place from 06/14/2011 through close of business on 08/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (207) 482-7168.

A handwritten signature in black ink, appearing to read "Jim McCartney".

JIM MCCARTNEY  
Post Office Review Coordinator  
NORTHERN NEW ENGLAND PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 06/14/2011

Date of Removal: 08/15/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the East Vassalboro Post Office:

The Postal Service is considering the close of the East Vassalboro Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Vassalboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY  
151 FOREST AVE  
PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.



JAMES THORNTON  
151 FOREST AVE  
PORTLAND, ME 04101-9990

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on October 01, 1992. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Vassalboro Post Office, an EAS-55 level, provides service from 07:00 to 11:00 and 13:00 to 16:30 Monday - Friday, 07:30 to 11:15 Saturday and lobby hours of 07:00 to 11:00 and 13:00 to 16:45 on Monday - Friday and 07:30 to 11:15 on Saturday to 74 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,461 ( 64 revenue units) in FY 2008; \$22,668 ( 59 revenue units) in FY 2009; and \$22,457 ( 59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 26, 2011, representatives from the Postal Service were available at the Vassalboro Town Hall Conference Room to answer questions and provide information to customers. 9 customer(s) attended the meeting.

On April 26, 2011, 175 questionnaires were distributed to delivery customers of the East Vassalboro Post Office; Questionnaires were also available over the counter for retail customers at the East Vassalboro Post Office. 84 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 28 unfavorable, and 44 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the North Vassalboro Post Office, an EAS-16 level office. Window service hours at the North Vassalboro Post Office are from 08:00 to 12:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:45 on Saturday. There are 169 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup

**Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

**Response:** The customer expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
3. **Concern:** Customers expressed a concern about leaving money in the mailbox

**Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4. **Concern:** Customers expressed concern about having to erect a rural mailbox

**Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.
5. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail



**Response:**

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:**

Customers expressed concern over the dependability of rural route service

**Response:**

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

7. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

8. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. **Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information

14. **Concern:**

FAVORABLE

**Response:**

15. **Concern:**

You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

16. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail

**Response:**

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

17. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

18. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

**Response:**

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

19. **Concern:**

Customers were concerned about a change of address or loss of PO Box address.

**Response:**

Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

20. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

East Vassalboro is an incorporated community located in Kennebec County. The community is administered politically by Vassalboro Board of Selectmen. Police protection is provided by the Kennebec County Sheriff. Fire protection is provided by the Vassalboro Fire Department. The community is comprised of self employed, retirees, commuters, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: VASSALBORO FRIENDS MEETING (CHURCH) , CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
3. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

4. **Concern:**

Customer expressed a concern for the loss of a social gathering place.

**Response:**

Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

5. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

**Response:**

The customer stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

6. **Concern:**

Customer questioned if this was a hearing or a meeting and will this be taped.

**Response:**

This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped.

7. **Concern:**

Customer questioned whether there will be chance for another meeting sometime down the road.

**Response:**

There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on October 01, 1992. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,773 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 22,288
Fringe Benefits @ 33.5%	\$ 7,466
Annual Lease Costs	<u>+ \$ 4,920</u>
Total Annual Costs	\$ 34,674
Less Annual Cost of Replacement Service	<u>- \$ 5,901</u>
Total Annual Savings	<u>\$ 28,773</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster retired on October 01, 1992. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Vassalboro Post Office provided delivery and retail service to 74 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

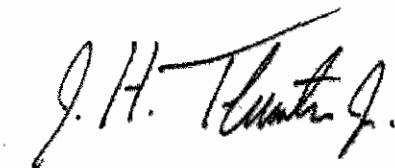
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,773 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the East Vassalboro Post Office and North Vassalboro Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JAMES THORNTON  
Manager, Post Office Operations

06/14/2011  
Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date \_\_\_\_\_



08/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Jim McCartney".

JIM MCCARTNEY  
Post Office Review Coordinator  
151 FOREST AVE  
PORTLAND, ME 04101-9990



Date of Posting: 06/14/2011

Date of Removal: 08/15/2011



**UNITED STATES POSTAL SERVICE**



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the East Vassalboro Post Office:

The Postal Service is considering the close of the East Vassalboro Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Vassalboro Post Office and North Vassalboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY  
151 FOREST AVE  
PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

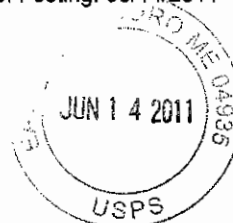
JAMES THORNTON  
151 FOREST AVE  
PORTLAND, ME 04101-9990

DOCKET NO  
ITEM NO  
PAGE

1361881-04935  
2  
2

Date of Posting: 06/14/2011

Posting Round Date:



Date of Removal: 08/15/2011

Removal Round Date:

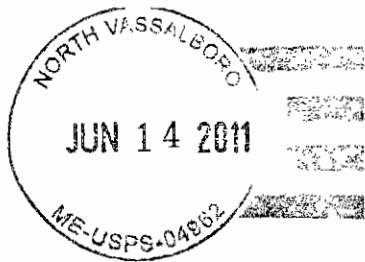


- PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

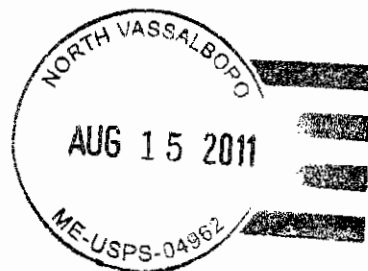
Date of Posting: 06/14/2011

Date of Removal: 08/15/2011



**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the East Vassalboro Post Office:

The Postal Service is considering the close of the East Vassalboro Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Vassalboro Post Office and North Vassalboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY  
151 FOREST AVE  
PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

JAMES THORNTON  
151 FOREST AVE  
PORTLAND, ME 04101-9990

DOCKET NO  
ITEM NO  
PAGE

1361881-04935  
36  
9

Date of Posting: 06/14/2011

Posting Round Date:

JUN 14 2011

Date of Removal: 08/15/2011

Removal Round Date:

AUG 15 2011

PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 08/15/2011

Postal Customers of the East vassalboro Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the East vassalboro Post Office, which was posted 06/14/2011 through 08/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the East vassalboro Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script that reads "Randy Michaud". The signature is written in dark ink and is positioned above the printed name and address.

RANDY MICHAUD  
151 FOREST AVE  
PORTLAND, ME 04101-9990

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Favorable -- none.

Unfavorable -- Loss of security and convenience in making purchases and mailings.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Favorable -- none.

Unfavorable -- One less place where people meet and notices are posted (only the store would be left).

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This section is a particularly sloppy job and an insult to our intelligence. It consists mainly of non-replies, as follows:

2. "church" doesn't apply to everyone; meeting at "residences" doesn't need USPS approval.

3. Signaling system costs extra time and effort for both carrier and patron.

7. same as 8.

9. same as 10 and 11, plus addresses.

14. Content?

16. same as 9 through 11.

19. Is address change required or not?

20. same as 2.

II. Community

4. same as 2, in §3 above.

City, State, and ZIP Code

Date



06/29/2011

CHARLES FERGUSON

PO BOX 44  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about a change in address. There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use their assigned 911 coded street address which has a last line: Vassalboro ME 04989.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

#2

**Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Our community has developed a Strategic Plan which depends upon vital services being in walking distance for the elderly and disabled that have moved here/live here for that purpose. You will be participating in the destruction of the fabric of our community, should you close our Post Office.

#1

**Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The services that this little Post Office provides are full. We have everything that we need here. It is a Professional, neutral part of our community that provides full postal services, irreplaceable by any other means.

3.

**Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We find it appalling that the Postal Service would reach into our little community and deprive us of our life style.

NICHOLAS SCOTT

Vivian Flamm

Name of Postal Customer

P.O. Box 59

Mailing Address

East Vassalboro, Me 04935

City, State, and ZIP Code

N. Scott  
Vivian Flamm

Signature of Postal Customer

6/14/11

Date





06/29/2011

VIVIAN FLAMM AND NICHOLAS SCOTT  
PO BOX 59  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My services would be changed for the negative. I currently stop at PO every day on my way to work to mail packages, buy stamps & pick up my mail. I don't feel comfortable for security reasons using a street box & Vassalboro is in the opposite direction.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Post office is in the center of our community & a important piece of the community for a variety of reasons - It's like a community meeting hall & is important to the elders & disabled members that walk there everyday and do not drive.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I think the postal service should really consider the impact this closure would have on the small village of East Vassalboro. It would be devastating.

Jan Murton

Name of Postal Customer

Jan Murton

Signature of Postal Customer

PO Box 47

Mailing Address

E Vassalboro ME

City, State, and ZIP Code

04935

Date

\* I think you may want to check the sources of your information - Our ACS & postal meter have a lot of income to East



06/29/2011

JAN MURTON

PO BOX 47  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Easy mailing of packages and purchase of stamps would be sharply curtailed. We are reluctant to leave cash in a roadside box and believe that sounding the horn by the postal worker to alert us of his or her presence is a poor solution, since we cannot be certain of always being available to respond to this signal.

In the winter, digging out a box from deep snow will be difficult for this elderly couple. Thus on some days, the mail may not be delivered, whereas now we can easily walk to the Post Office.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The effects on the community would be entirely unfavorable. Now, the Post Office is an integral part of a village that contains a country store, the town library, and the Grange Hall. The Post Office is a gathering place for many residents and is within easy walking distance for people who may not have access to a car.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The savings to be gained by the Postal Service from closing our Post Office are quite small - and even smaller than those listed in item IV, page 8, of the proposal, since no mention is made of the revenue that would be lost when the box rental fees are no longer collected in East Vassalboro.

Kenneth & Helen LaFleur

Name of Postal Customer

Kenneth LaFleur

Signature of Postal Customer

Helen LaFleur

P.O. Box 110

Mailing Address

East Vassalboro, ME 04935

City, State, and ZIP Code

6/24/11

Date



06/29/2011

KENNETH AND HELEN LAFLEUR  
PO BOX 110  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*It taken away my choices of when I want to pick up my mail etc!*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*Please! Does anyone look at the fact that for \$22,288 you change the focal point of this little town. The cost of overtime for some postal workers is greater than that! People walk to this little P.O. every day; it's part of life of this community.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*Let the internal fortitude get rid of the dead wood in the Postal service. The system is being manipulated and we all know it! That with those big P.O.s and clean house, and leave the one horse P.O.'s, along with the hard working carriers, alone. Please stand up against the real waste!*

*Dr. William D. Hamlin*  
Name of Postal Customer

*Dr. Hamlin*  
Signature of Postal Customer

*P.O. Box 97*  
Mailing Address

*East Vassalboro, ME, 04935-0097*  
City, State, and ZIP Code

*7-1-11*  
Date



07/21/2011

DR WILLIAM D HAMLIN  
PO BOX 97  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
- You were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Extra gas for travelling  
to another P.O. even  
as gas is inflated

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Same thing

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Just plain INCONVENIENCE

Peter Cates

Peter Cates

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

P.O. Box 72

East Vassalboro, Me. 04935 7/26/11





08/04/2011

PETER CATES

PO BOX 72  
EAST VASSALBORO, ME 04935

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in cursive script that reads "Randy Michaud".

Randy Michaud  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

28  
10 7

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST VASSALBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
  
  
  
  
  
  
  
  
  
  
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
*although we live in south china, I am in East Vassalboro at least once a week, and I use the post office regularly. It is an important resource for the community.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

<u>Margaret Lippert</u>	<u>Margaret A. Lippert</u>
Name of Postal Customer	Signature of Postal Customer
<u>P.O. Box 122</u>	
Mailing Address	
<u>South China ME 04358</u>	<u>8/10/11</u>
City, State, and ZIP Code	Date

Jim McCartney  
151 Forest Ave  
Portland ME 04101-9990  
(207) 482-7168

before 8/15



08/12/2011

MARGARET LIPPERT  
PO BOX 122  
SOUTH CHINA, ME 04358

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the East Vassalboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

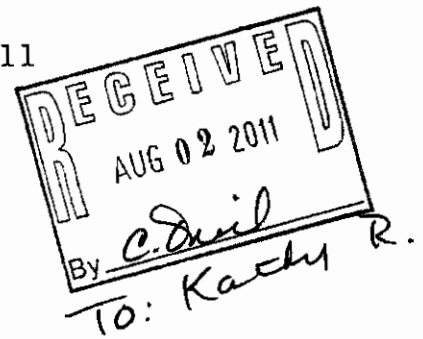
Sincerely,

Randy Michaud  
Manager, Post Office Operations  
151 FOREST AVE  
PORTLAND, ME, 04101-9990

DOCKET NO 1361881-04935  
ITEM NO 38B  
PAGE 1

Ms. Deborah Essler  
151 Forest Ave  
Portland, ME 04101

8/1/11



Dear Ms Essler,

I am writing to urge you to reconsider the USPS decision to close the East Vassalboro post office (Docket Number 1361881-04935).

As a business owner that relies on the East Vassalboro post office for all services I am deeply concerned about the impact of the closure. North Country Rivers has used 04935 as our address for over 20 years. Throughout the years I estimate we have mailed millions of pieces of mail in and out of this post office. Brand recognition is very important to businesses and to us. Rural delivery is not an option due to security reasons as well as lack of retail services.

In the past our postal meter was registered to 04935 but due to growth we've had to out source our bulk mailings. We can certainly buy a bulk permit and even though our mailings are sent from another office the credit for the postage should be credited to 04935. We are willing to do this. The postage purchased for our bulk mailing last year was \$21,000. Last year North Country Rivers used \$19,000 worth of postage through our postal meter. Pitney Bowes has assured us that this postage should be credited to 04935; I believe USPS is not crediting this correctly. My understanding is it is being credited to Getchel Comer Post office, which makes no sense. We have never used that post office.

Our return brochures are processed through 04935 and we sent 100,000 pieces last year and 10% are returned. All of the returns are processed through 04935 and we pay for these. This revenue should also be credited to 04935. We have an ACS account (address correction service) that is tied to 04935. When we started using ACS there were only two in the State North Country Rivers and LL Bean.

I am requesting that you review this information because I believe the USPS is not crediting 04935 correctly for the volume of mail that is being processed through East Vassalboro.

The East Vassalboro post office is the center of the village and its closure would impact the community more than the USPS can understand. Many folks have moved the village because of the services available; the post office, the Country Store, the Grange and the Friend's Meeting Hall, all

within walking distance of the 4 corners in East. Many folks living in the village do not drive and their only exercise is the walk to pick up the mail and their only social interaction is at the Post Office. An office can't replace these services 2.4 miles away.

The closure of this post office would forever change the fabric of our community. It can't be about money because I believe if USPS is not correctly crediting 04935 for the volume of our business if they were then I believe the office would be making money.

Jan Murton

Owner North Country Rivers

PO Box 47

East Vassalboro, ME 04935

[jemurton@gmail.com](mailto:jemurton@gmail.com)

207-215-3723

UNITED STATES  
POSTAL SERVICE

August 9, 2011

Jan Murton  
PO Box 47  
East Vassalboro ME 04935-0047

Dear Ms. Murton,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District

Aug



Dear Mrs. Essler,

I am writing to show my support for keeping the post office in East Vassalboro open. Little by little, basic services are being done away with - with no thought of convenience or to a way of life that makes a small town what it should be.

Thank you for your consideration in this matter.

Sincerely  
Sandra Tarkey  
P.O. Box 87  
E. Vass. Me.  
04935

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August 9, 2011

Sandra Toohey  
PO Box 87  
East Vassalboro ME 04935-0087

Dear Ms. Toohey,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District



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August 3, 2011

Po Box 9

E. Tassellboro, Ill  
62935

Debrah Esler

Customer Service

United States Postal Service

1571 Forest Avenue

Portland, Me 04101

Dear Ms Esler,

I am writing to you concerning the possible closing of our Post office. I have lived in East Tassellboro for sixty two years. The office is an important part of our community and would cause a hardship for those of us who do not drive. We have several small businesses in town who would find it a hardship to find another outlet for their mail.

The post office is an important outlet for our mail but as well as a place that unites our people in a social way. We meet and greet friends and neighbors there on a daily basis. We need this interaction in a time that finds people living such busy lives. Please do not close this Post office. Thank you, Prudence B Gray

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August 9, 2011

Prudence Gray  
PO Box 4  
East Vassalboro ME 04935-0004

Dear Ms. Gray,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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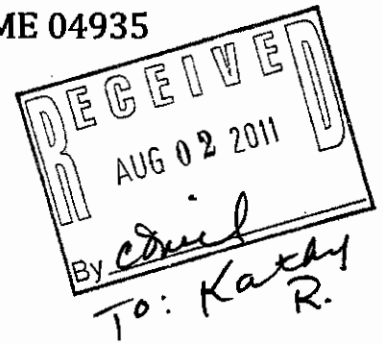
If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Rokowski".

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District

P.O. Box 44  
East Vassalboro, ME 04935  
1 August 2011



Deborah Essler  
District Manager, USPS  
151 Forest Ave.  
Portland, ME 04101

Dear Deborah Essler,

I wish to add my letter to your mail concerning Docket No. 1361881-04935, the proposed closing of our East Vassalboro post office. My estimate of the Postal Service's handling of the matter so far is very low.

Last May's meeting, called to inform the public and gather comments, was poorly attended, largely because it was called for the Friday evening before the Memorial Day weekend. The questionnaire issued to customers was poorly designed and the choice of responses limited. As could be expected, the USPS reply to the questionnaire was clumsy and in some cases an insult to the recipient's intelligence. Senator Katz has offered to try obtaining a second public meeting, at a better time, before the August date for announcing the USPS decision.

Meanwhile, I want to emphasize that East Vassalboro postal patrons are not persuaded by USPS assertions that rural delivery can provide the services we now find in the post office. I will not rehearse the arguments involving the security and convenience of postal functions, which you have surely seen many times over. I will repeat that the Post Office is the only public meeting place in the village. The Library is a valuable institution, but it's not open daily. The corner store is open

daily, but it's a convenience and not a regular meeting place for many. That's all there is in our village.

I'm chagrined when words turn into slogans or buzzwords, because that means the reality they once represented is in jeopardy or vanishing. For instance, there's much talk today of "family," as the divorce rate climbs and schools are left to cope with growing numbers of functionally-homeless children. Then there's "community," as villages and downtowns lose their vitality to remote locations and shopping plazas, respectively. No less ominously, "customer service" has become a corporate watchword, while the customer faces a harried, multitasking employee or winds up "on hold" after threading an automated maze of recorded "menus."

For these reasons, I shudder when the USPS refers to our post office as a "retail center," downgrading it to just another faceless "big box," despite its small size. The local post office, here or anywhere, is more important than the volume of business it does. The federal government may lose its credit rating, but closing one small post office for the \$28,000 in savings anticipated by the billions-short USPS hardly warrants the blight that closing would inflict on one small, but still real, community.

Yours,

*Charles Ferguson*

Charles Ferguson



UNITED STATES  
POSTAL SERVICE

June 29, 2011

Charles Ferguson  
PO Box 44  
East Vassalboro ME 04935-0044

*Already  
sent  
this letter -  
Jim has copy  
of original*

Dear Mr. Ferguson,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact.

Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. However, we are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

If a proposal to close a Post Office or station is warranted, the proposal is posted publicly for 60 days for comment. Comments received are reviewed by the Postal Service and the proposal is either revised for an alternative or deemed warranted. If deemed warranted and approved by the Northern New England District Manager, the proposal is sent to U.S.P.S. Headquarters officials for a decision. Only U.S.P.S. Headquarters can approve the closing of an office. If approved by U.S.P.S. Headquarters, the final decision is posted and affected customers have 30 days from the date of posting to appeal the decision to the Postal Regulatory Commission.

If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

Deborah C. Essler  
District Manager, Customer Service and Sales  
Northern New England

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# Helen Myrick LaFleur

P.O. Box 110  
East Vassalboro, ME 04935  
lafleur2827@roadrunner.com



Deborah C. Essler  
District Manager, Consumer  
Services and Sales  
Northern New England District  
United States Postal Service  
151 Forest Avenue  
Portland, ME 04101-9990

August 4, 2011

Dear Ms. Essler:

I am writing in support of our East Vassalboro post office, which the United States Postal Service is proposing to close (Docket No. 1361881-04935). The effects on our village of closing the post office would be devastating.

The East Vassalboro post office is an integral part of a closely knit community that contains the town library, a country store, the Grange Hall, and an auto repair shop. The post office is woven into the fabric of the community; it is a gathering place for many residents. It is within easy walking distance for its users, some of whom are elderly and do not drive. Several local businesses rely heavily on our post office for the successful conduct of their operations. It is regularly used by a considerable number of people who do not rent boxes in East Vassalboro but consider our office the most convenient. Wide support for the post office is shown by the number of signatures (over 200) on the petition that was sent to you recently.

Please reconsider the decision to close our post office.

Sincerely yours,

*Helen LaFleur*  
Helen LaFleur

cc.: State Senator Roger Katz



Letter already sent 7/28  
Jim has original w/  
signature.

July 28, 2011

Helen LaFleur  
P.O. Box 110  
East Vassalboro ME 04935-0110

Dear Ms. LaFleur,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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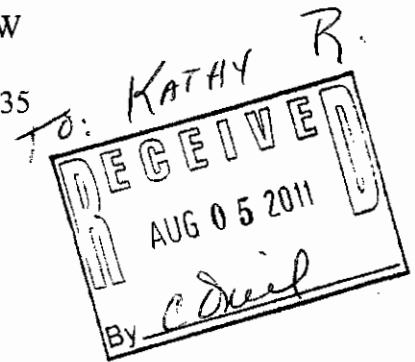
If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

Sincerely,

Deborah C. Essler  
District Manager, Customer Service and Sales  
Northern New England

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Vivian Flamm, MSW, LCSW  
Post Office Box 59  
East Vassalboro, Maine 04935  
August 3,, 2011



Ms Deborah C. Essler  
District Manager, Consumer Services and Sales  
Northern New England District  
151 Forest Avenue  
Portland, ME 04101-9990

Re: OPPOSITION to Closing E. Vassalboro Post Office

Dear District Manager Essler:

As an official who deals with consumer issues, I'm quite sure you must realize the edge the Post Office has over other means of communication. That edge is, of course, the fact that consumers know that, when they go to the Post Office, they will be dealing face to face with a human being. In these times of economic insecurity, I'm sure you must realize how important it is to exploit every edge any business has. I realize that the Post Office is not really a business; it is actually characterized as a SERVICE to the American People. But I do know that the East Vassalboro Post Office does pay for itself.

I live in East Vassalboro. It is a village that has a strategic plan: a place where people can age gracefully and live with dignity into their old age. We have a Town Library run by a Professional Librarian; several farms dealing in all manner of provisions including meat, dairy, eggs, and flowers. This last is also a mail order business for antique gladiolas. We also have a Farmers' Market, an Athletic Field, a Grange, a Country Store, a Boat Landing, and Boat Sales and Repair Shop. We are a Lakeside community (the village is on China Lade) which is well used by our community: kayaking, canoeing, fishing in summer, and cross country skiing and ice skating in winter. In both seasons, tourists expand our community and are very attuned to using all of our services, including our Post Office.

As you must be aware, our Post Office has a full range of services, including 75 rented boxes. The many businesses in our community utilize the full range of services offered by our Post Office.

It is part of the life style of our community to walk whenever possible, thus making it a healthy place to live and to grow old. All services are in walking distance for all. Should the Post Office be closed, this would drastically change the atmosphere of our village. Our life style would become more like a suburban community than a self contained, rural community, which is why we all live here.

Sincerely,

*Vivian Flamm*





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August 9, 2011

Vivian Flamm  
PO Box 59  
East Vassalboro ME 04935-0059

Dear Ms. Flamm,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District

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Deborah C. Essler  
District Manager, Consumer Services and Sales  
Northern New England District  
United States Postal Service  
151 Forest Avenue  
Portland, ME 04101-9990

August 3, 2011

RE: Closing Of East Vassalboro Post Office. - 1 36 1881-04935

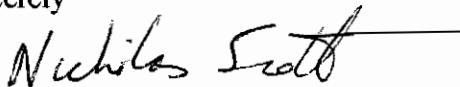
Dear Ms Essler:

Although I arrived in the USA from Britain, I was not alive when the Penny Post was instituted during Queen Victoria's reign. However it is my impression that it was created for the good of society rather than as a governmental money-making scheme.

While I realize that all schemes cost something, the impression here is that the local Post Office is not itself a severe negative burden on the over-all financial picture of the USPS, but may in fact contribute modestly to the positive side of the balance sheets.

Must our village be forced into the loss of social interaction and business convenience that the closing of the EAST VASSALBORO Post Office will entail? I hope not.

Sincerely



Nicholas Scott  
PO Box 59 (14 South Stanley Hill Road.)



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August 9, 2011

Nicholas Scott  
PO Box 59  
East Vassalboro ME 04935-0059

Dear Mr. Scott,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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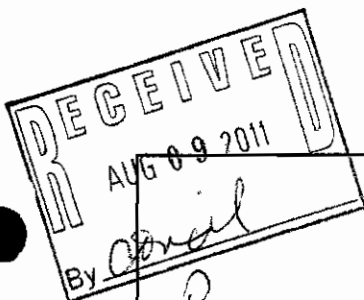
If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Rokowski".

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District

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*Vicki Reynolds Schad*

180 South Stanley Hill

Vassalboro, Maine

207.923.3956...jvschad@gmail.com

August 8, 2011

Debra Essler, US Postal Service  
151 Forest Avenue  
Portland, ME 04101

Dear Ms. Essler,

Re: Docket # 1361881-04935

As a longtime resident of Vassalboro, I'd like a bit of your time, regarding the East Vassalboro Post Office.

The East Village is a quaint and unusual community with a good percentage of older residents, many of whom cannot drive far due to health or vision problems. For some of them, going to their Post Office for the mail is a social event, and the trip is often combined with a stop at the Country Store and/or the Library. The population includes a number of retired professors and ministers, and seeing their neighbors is important to them.

I'm sure there are bigger and more profitable Post Offices than ours, but few have more prominence in the community.

Please do what you can to keep the East Vassalboro Post Office open. Thanks for your time.

Sincerely,

*Vicki Schad*



August 9, 2011

Vicki Reynolds Schad  
180 South Stanley Hill Rd.  
Vassalboro ME 04989-3505

Dear Ms. Reynolds Shad,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

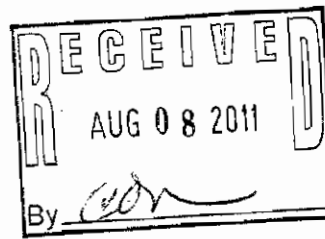
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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Rokowski".

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District



Ms. Essick -

Please do not close the East Vassalboro post office. Aside from the obvious convenience it affords to anyone in the vicinity, especially if you use a post office for as we do, the post office is a part of life here in East Vassalboro, a place to touch base with the people you know and don't know. It's a chance to get out and remind yourself of the community you live in. Also, if the P.O. were to be closed, it would leave East Vassalboro with only one public building - the library - and I'm not sure if we would qualify as an actual town any more.

Sincerely,

Ida Wistar

UNITED STATES  
POSTAL SERVICE

August 9, 2011

Ida Wistar  
PO Box 38  
East Vassalboro ME 04935-0038

Dear Ms. Wistar,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

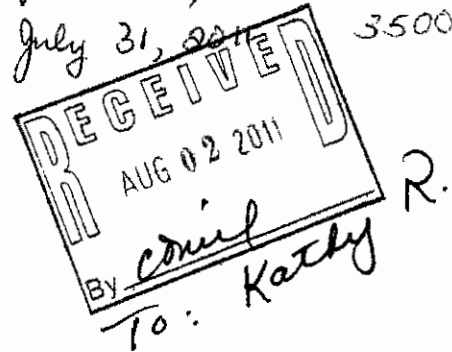
Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District

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51 S. Stanley Hill Road  
Vassalboro, ME 04989  
July 31, 2011 3500

Deborah Essler  
151 Forest Avenue  
Portland, ME 04101



Dear Ms. Essler:

I am writing about Rocket Number 1361881-04935. I hope you will decide to remove the East Vassalboro post office from the closure list.

I was struck by the large number of names on the petition we circulated (224) of people who do not have post office boxes but use the post office for all other business. We all would suffer a loss of service and convenience if the post office closed.

Current box holders would hesitate to buy boxes at the North Vassalboro post office if it meant making a special trip up there. The USPS would incur loss of that box holder revenue.

Rural areas and villages represent the most loyal customers of our small post offices. We hope you will reward that loyalty by keeping them open.

Sincerely,  
Dianne Hogendorn



UNITED STATES  
POSTAL SERVICE

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August 9, 2011

Dianne Hogendorn  
51 S Stanley Hill Rd.  
Vassalboro ME 04989-3500

Dear Ms. Hogendorn,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the East Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

Kathy Rokowski  
Manager, Consumer Industry & Contact  
Northern New England District

COPY



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to Jim McCarthy

Weld Family

FULL CIRCLE FARM

Box 1

EAST VASSALboro, NH  
04935

DEAR MS ESSLER,

My name is Bernia Weld.

I recently attended a meeting  
to help keep our EAST VASSALboro  
Post Office open. Your name was  
mentioned as one to write  
a note to in order to

help keep the 04935 zip

code alive. We fully understand

your FINANCIAL NEEDS & hope  
TO focus your ATTENTION ON  
how we CAN keep the P.O. 04935  
OPEN AND MAKE the POST OFFICE  
money. WE MAIL & RECEIVE FARM  
PACKAGES & SEND TO WREATHS  
from our P.O. WE ALSO DO  
MAIL mini trees which is sent  
via our P.O. IT is helpful &  
CONVENIENT FOR our FARM &  
CUSTOMERS.

Please reconsider

Bernie & Joy Welch  
Full Circle Farm



June 29, 2011

Bernie & Joy Welch  
PO Box 1  
East Vassalboro ME 04935-0001

Dear Mr. and Mrs. Welch,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

You state in your letter that you are aware that the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible.

I recognize your interest in ensuring that you have convenient access to essential postal services. You may be interested to know that the Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at [www.usps.com](http://www.usps.com), by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on [www.usps.com](http://www.usps.com) enables customers to print shipping labels with discounted postage for Express Mail and Priority Mail and request items be picked up via our Carrier Pickup program. Customers can also place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting [www.usps.com](http://www.usps.com).

Thank you for taking the time to share your concerns and request consideration for the continuation of the East Vassalboro Post Office. All customer feedback will be given consideration before a final decision is made.

If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

*Deborah C. Essler*

Deborah C. Essler  
District Manager, Customer Service and Sales  
Northern New England

P.O. Box 44  
East Vassalboro, ME. 04935  
16 June 2011

James Thornton, Operations Mgr.  
151 Forest Ave.  
Portland, ME 04101

Dear Mr. Thornton,

For the second time since we've lived here, the USPS has undertaken to close the Post Office here in East Vassalboro. The situation of our local Post Office this time appears unchanged, although the Postal Service's operation and financial condition are different. The USPS is losing money, but our Post Office is not, and we patrons rely on it as much as ever.

The Portland Operations Manager scheduled an information meeting for all concerned in May, at supper time the Thursday before Memorial Day weekend. Only six or eight turned out, because of scant publicity and bad timing. He provided a questionnaire, which got more attention, and a response was issued to comments made on the questionnaire. The questionnaire was clumsy and arbitrary, and the responses were clumsy and patronizing. As a result, a petition is circulating, a Save-Our-Post-Office committee is at work, and individuals are writing to the various authorities.

An informed neighbor told me that small post offices represent 2% of the USPS operations nation-wide. We are also told that the East Vassalboro Post Office does not lose money from year to year. All things considered, it seems irrational and arbitrary to deprive yet another village of its last public-service location. I urge you to do all in your power to help us keep our Post Office open and active.

Yours truly,  
*Charles Ferguson*  
Charles Ferguson

cc:  
Senator Collins  
Senator Snowe  
Senator Katz  
Representative Pingree  
Representative Michaud  
USPS Deborah Essler

UNITED STATES  
POSTAL SERVICE

June 29, 2011

Charles Ferguson  
PO Box 44  
East Vassalboro ME 04935-0044

Dear Mr. Ferguson,

Thank you for contacting the United States Postal Service with your concerns regarding the discontinuance study at the East Vassalboro ME Post Office.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact.

Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. However, we are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

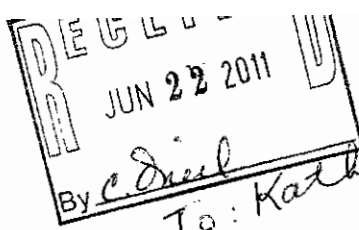
Notices of a time and date for a community meeting and questionnaire were distributed to 175 postal customers. These included all PO Box holders and roadside boxes in the surrounding area of the East Vassalboro Post Office. 85 questionnaires were filled out and returned.

If a proposal to close a Post Office or station is warranted, the proposal is posted publicly for 60 days for comment. Comments received are reviewed by the Postal Service and the proposal is either revised for an alternative or deemed warranted. If deemed warranted and approved by the Northern New England District Manager, the proposal is sent to U.S.P.S. Headquarters officials for a decision. Only U.S.P.S. Headquarters can approve the closing of an office. If approved by U.S.P.S. Headquarters, the final decision is posted and affected customers have 30 days from the date of posting to appeal the decision to the Postal Regulatory Commission.

Thank you for taking the time to share your concerns and request consideration for the continuation of the East Vassalboro ME Post Office. All customer feedback will be given consideration before a final decision is made.

Sincerely,

James Thornton  
Manager, Post Office Operations  
Northern New England District



DOCKET NO 1361881-04935  
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PAGE 8 28

P.O. Box 44  
East Vassalboro, ME. 04935  
16 June 2011

Deborah Essler, New England Regional Mgr.  
151 Forest Ave.  
Portland, ME 04101

Dear Deborah Essler,

For the second time since we've lived here, the USPS has undertaken to close the Post Office here in East Vassalboro. The situation of our local Post Office this time appears unchanged, although the Postal Service's operation and financial condition are different. The USPS is losing money, but our Post Office is not, and we patrons rely on it as much as ever.

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Yours truly,

*Charles Ferguson*  
Charles Ferguson

cc:  
Senator Collins  
Senator Snowe  
Senator Katz  
Representative Pingree  
Representative Michaud  
USPS James Thornton



June 29, 2011

Charles Ferguson  
PO Box 44  
East Vassalboro ME 04935-0044

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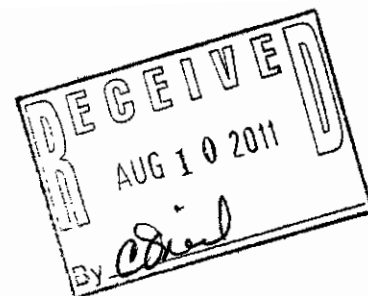
If you should have any further questions, feel free to call Kathy Rokowski, Consumer & Industry Contact Manager, at (207) 482-7207.

*Deborah C Essler*

Deborah C. Essler  
District Manager, Customer Service and Sales  
Northern New England



DOCKET NO 1361781-64935  
ITEM NO 378  
PAGE 30



August 5, 2011

Deborah Easler  
151 Forest Ave.  
Portland, Maine 04101

Dear Deborah Easler;

I'm writing to urge that the East Vassalboro Post Office not be closed.

A pedestrian culture exists in the village, and closing the P.O. would be a dagger to the heart of East Vassalboro. On any given day the town can bustle with pedestrian activity that converges on the Post Office – senior citizens (of which the town has many) use a trip to the Post Office as an occasion for their daily walk, my kids stop at the P.O. and while they're at it go on to the library, dog walkers stretch their walks to stop by, I get there to talk with myriad folks in town. And while I'm at it pick up a gallon of milk or some staple at the corner store, and so on. Strange to say, maybe, but it's the hub of social life in East Vassalboro, and it's one of the things that keeps drawing us to town.

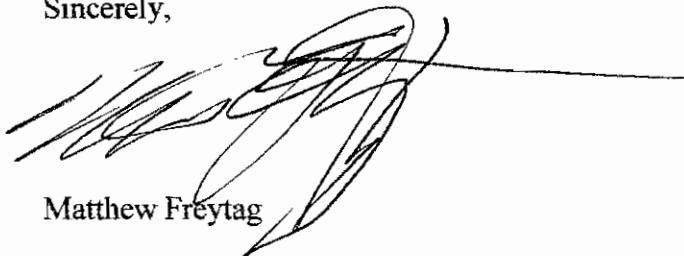
Times change, and although the Post Office is not *simply* a business (Postmaster was one of the original cabinet positions, because the Postal Service has the function of binding the community) the U.S. Postal Service can't continue to bleed money. But closing the East Vassalboro P.O. will not save money. The Post Office calculates that every penny that moves through the East Vassalboro P.O. will move to the North Vassalboro P.O. But this is surely false. This is a rural area, and FedEx or UPS are a phone call away, and work longer hours. But like folks up and down the street, I make it a point to use the P.O. rather than calling in a service

such as FedEx or UPS because the in-town P.O. is a short walk away -- convenient, and an occasion to chat with neighbors. If it weren't there, UPS would surely get that business and others'. The rafting business in town -- the largest user of the P.O. -- has said that their business will go elsewhere. This changes the cost benefit analysis of the East Vassalboro P.O.'s profitability.

I very much hope that the Post Office won't get tugged out of the heart of East Vassalboro. If there's something we citizens can do to help keep it there please let us know!

Thank you.

Sincerely,



Matthew Freytag

P.O. Box 38

East Vassalboro, ME 04935

Cc:

Senator Susan Collins

Senator Olympia Snowe

Representative Chelli Pingree

Senator Roger Katz

Representative Karen Foster

James Thornton



August 30, 2011

Matthew Freytag  
PO Box 38  
E Vassalboro ME 04935-0038

Dear Mr. Freytag,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

All post office discontinuance studies follow strict national guidelines that include a 60 day public posting to allow for community comment. All comments are carefully reviewed by the Postal Service and considered prior to any final decision. A community meeting is also conducted to answer questions and solicit feedback. If the discontinuance is approved by the Postal Service, that decision is posted and the process allows for an appeal to the Postal Regulatory Commission.

Thank you for taking the time to share your concerns and request consideration for the continuation of the E Vassalboro Post Office. All customer feedback will be given consideration before a final decision is made. If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen Rokowski".

Kathleen Rokowski  
Manager, Consumer & Industry Contact  
Northern New England District

RC 8/16/11  
com

DOCKET NO  
ITEM NO  
PAGE

1361881-04935  
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33

320 Main St., Vassalboro, ME 04989  
August 10, 2011

D.C. Essler, District Manager , Costumer Services and Sales  
151 Forest Avenue, Portland ME 04101-9990

Deborah Essler,

The US Postal Service is proposing closing the East Vassalboro, ME Post Office (04935) for "management" reasons as well as to save money through consolidation. I am writing to request that it remain open.

I believe this decision was made with incorrect and inadequate data. I also think that the basic premise that the USPS will save money by closing this PO is based on faulty reasoning.

First, the East Vassalboro Post Office makes money. According to Docket #1361881-04935, in 2010 the PO had \$22,457 in revenue from the "retail window" with "no postage meter customers". However, there is at least one business out of E Vassalboro (that also uses a PO box) with a postage meter that generates \$20,000/yr. (This income has never been attributed to our PO although this business uses the EVPO for it's bulk mailings and other postal needs). In fact, this business has said that if they have to change their address and where they go for services, they may as well look at cheaper services like their postage meter. That's a loss of as much revenue as is generated by the retail window. And this is an example of one inaccuracy in the report.

Also there are other sources of revenue generated indirectly by this PO that was not taken into account. Just because money going to the USPS doesn't flow through the retail window, doesn't mean that either the Postal worker isn't busy, nor that the EVPO isn't generating money. For instance there are people in the village who buy their stamps on line but mail packages through the PO; there are businesses and people who use their PO box addresses for receiving correspondence and packages as opposed to a competitor postal business. To assume that these people would just transfer their services to North Vassalboro, is faulty reasoning.

Even if you dismiss the fact that East Vassalboro PO makes money for the UPSP, from a business point of view, moving services to another post office doesn't equate to saving money.

One example of loss of income that could occur: If the PO boxes are sent to N. Vassalboro, many of the 75-80 PO box customers (mostly elderly, people who walk to the PO, home businesses) will not move their PO boxes up there but put up a RR box. This would cause a loss of money thru: 1) having packages delivered by competitive postal services; 2) possibly needing to deliver mail in village by foot as the village is putting in sidewalks within the next 2 years (see below) and road side mailboxes may not be compatible.

Lastly, although the UPSP is suppose to be run as a service not as a business, it is missing the biggest opportunity for increasing a customer base. We in East Vassalboro are not a failing community but a **growing community**. We have more people and businesses than we did 20 years ago.

We have elders and people with handicaps moving into the village so that they can have access to resources including the PO. We have passed a Strategic Plan for the Town to preserve the rural character of the community and are in the process of reviving the sidewalks in the village to make walking safer and more accessible to our elderly, families, and people with disabilities.

Why would the USPS choose to close and consolidate a place where they could expand and improve services? Instead of continually threatening to close this PO which discourages businesses from incorporating the PO into their business plan ( for mailings, shipping , receiving or establishing an PO Box address ), why not have your postal worker be tasked to build the base of postal services .

( I had a business PO box at the EVPO in 1996 but we changed it to a RR box because of threat of closure and didn't want to have to reprint all our stationary and other products with new addresses We ended up using Fedex and UPS for most our postal needs.)

As far as the poor turnout at the public meeting in May, I was one who was unable to attend the public meeting because it was held during my and other's work hours. For others who most use the PO (those without transportation, or financial means) , having a meeting in another village prevented them from attending and having it before the Memorial Weekend was unfortunate.

If you have another meeting, please contact me to arrange a closer location such as at the Grange next door to the PO during an early evening.

Lastly, in 2006, the town approved a Strategic Town Plan to preserve the rural character of the community. Part of this is the development of sidewalks in the East Vassalboro village. This would provide more access to the resources including the post office for villagers. This would naturally lead to having more villagers use the PO boxes. However, if the EVPO were to close, and those with PPO boxes put up 76 new RR mailboxes in our tightly packed village, our town plowing would have a problem and we would certainly be petitioning the USPS to have hand delivery instead of RR boxes in the villages.

Thank you for your consideration of these points. I look forward to hearing your reply and working with you in the future to help build the services in our village.

*Holly*

Holly Weidner

[hollyw@fairpoint.net](mailto:hollyw@fairpoint.net)

cc to Roger Katz, Senator



August 30, 2011

Holly Weidner  
320 Main St.  
Vassalboro ME 04989-3516

Dear Ms. Weidner,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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Thank you for taking the time to share your concerns and request consideration for the continuation of the E Vassalboro Post Office. All customer feedback will be given consideration before a final decision is made. If you should have any further questions, feel free to call me at (207) 482-7207.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen Rokowski".

Kathleen Rokowski  
Manager, Consumer & Industry Contact  
Northern New England District

10 August 11

Dear Mr Easter,

My apologies for the informality of this letter, but I am writing in support of the East Tamaroboo Post Office.

After attending a recent meeting and hearing from friends & community businesses, I believe it is apparent the USPS would lose revenue should this post office close.

Why I believe this is true?

- 1) Business would discontinue using Priority postage meter mailings. (Not currently being shown as East Tamaroboo revenue).
- 2) Profitable business cannot rely on curbside delivery due to climate. Would make other arrangements.
3. Cost of increased rural del. vs. FOB payments.
4. Forced use of e-mails.

Over

East Vassalboro has had a  
post office for well over 50 years  
and its hard to explain the  
ramifications and effect such  
a closure would have on a  
friendly & thriving community.

Thanking you in advance  
for any considerations toward  
keeping our EP post office open.

Sincerely,

Kutler Zapp

POB 92

E. Vass 04935





August 30, 2011

Ruth Kopp  
PO Box 92  
E Vassalboro ME 04935-0092

Dear Ms. Kopp,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

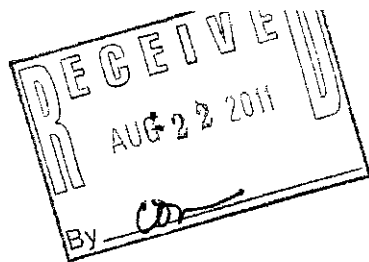
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Sincerely,

A handwritten signature in cursive script that reads "Kathleen Rokowski".

Kathleen Rokowski  
Manager, Consumer & Industry Contact  
Northern New England District



DOCKET NO 1361881-04935  
ITEM NO 388  
PAGE 39

6 August 2011

Dear Madam,

I am writing you to urge you to stop the closing of our post office in East Vassalboro. It is an important part of our village and would be a great loss. We use it often and would have to travel to North Vassalboro were it to close. Please do all you can to keep it open. Thank you for your help.

Sincerely,

*Stewart Carson*

Stewart Carson  
East Vassalboro, ME.  
04989



August 30, 2011

Stewart Corson  
PO Box 53  
N Vassalboro ME 04962-0053

Dear Mr. Corson,

Thank you for contacting the United States Postal Service with the concerns of your community regarding the possible discontinuance study at the E Vassalboro ME Post Office. I appreciate your interest in ensuring that your community continues to have convenient access to essential postal services.

The Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible. We are committed to providing excellent service to all of our customers, and regardless of cost saving measures, that will not change.

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Sincerely,

A handwritten signature in cursive script that reads "Kathleen Rokowski".

Kathleen Rokowski  
Manager, Consumer & Industry Contact  
Northern New England District



**A. Office**

Name: EAST VASSALBORO State: ME Zip Code: 04935  
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC  
Congressional District: Maine 1st County: KENNEBEC  
EAS Grade: 55 Finance Number: 222640  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jim McCartney  
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator  
Tele No: (207) 482-7168

Date: 08/29/2011  
Fax No: (207) 482-7266

## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	7
Favorable comments	0
Unfavorable comments	7
No opinion expressed	0
Total comments returned	7

### Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):  
Customer was concerned about access to mail at PO Box.

Response:  
You were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail.
- Concern (UnFavorable):  
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:  
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- Concern (UnFavorable):  
Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:  
The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
- Concern (UnFavorable):  
Customers were concerned about a possible address change.

Response:  
There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use their assigned 911 coded street address which has a last line: Vassalboro ME 04989.
- Concern (UnFavorable):  
Customers were concerned about having to travel to another Post Office for service.

Response:  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):  
Customers were concerned about mail security.

Response:  
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Concern (UnFavorable):  
Customers were concerned about obtaining services from the carrier.

Response:  
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- Concern (UnFavorable):  
Customers were concerned about obtaining services from the carrier.

Response:  
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

### Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (unfavorable):  
Customer expressed a concern about leaving money in the mailbox.  
Response:  
A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.
2. Concern (Unfavorable):  
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.  
Response:  
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
3. Concern (Unfavorable):  
Customers were concerned about the loss of a gathering place and an information center.  
Response:  
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1361881 - 04935

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on October 01, 1992. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Vassalboro Post Office, an EAS-55 level, provides service from 07:00 to 11:00 and 13:00 to 16:30 Monday - Friday, 07:30 to 11:15 Saturday and lobby hours of 07:00 to 11:00 and 13:00 to 16:45 on Monday - Friday and 07:30 to 11:15 on Saturday to 74 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,461 ( 64 revenue units) in FY 2008; \$22,668 ( 59 revenue units) in FY 2009; and \$22,457 ( 59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 26, 2011, representatives from the Postal Service were available at the Vassalboro Town Hall Conference Room to answer questions and provide information to customers. 9 customer(s) attended the meeting.

On April 26, 2011, 175 questionnaires were distributed to delivery customers of the East Vassalboro Post Office. Questionnaires were also available over the counter for retail customers at the East Vassalboro Post Office. 85 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 28 unfavorable, and 45 expressed no opinion.

One congressional inquiry was received on July 15, 2011.

A petition supporting the retention of the East Vassalboro Post Office was received on June 30, 2011, with 224 signatures. If this proposal is implemented, delivery and retail services will be provided by the North Vassalboro Post Office, an EAS-16 level office. Window service hours at the North Vassalboro Post Office are from 08:00 to 12:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:45 on Saturday. There are 169 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup

**Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

**Response:** The customer expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
3. **Concern:** Customers expressed a concern about leaving money in the mailbox

**Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4. **Concern:** Customers expressed concern about having to erect a rural mailbox

**Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.



5. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

**Response:**

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:**

Customers expressed concern over the dependability of rural route service

**Response:**

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

7. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

8. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
12. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
13. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
14. **Concern:** FAVORABLE
- Response:**
15. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
16. **Concern:** Customer was concerned about access to mail at PO Box.
- Response:** The customer were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail.
17. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
18. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
19. **Concern:** Customers were concerned about a possible address change.

**Response:**

There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use their assigned 911 coded street address which has a last line: Vassalboro ME 04989.

20. **Concern:**

Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

22. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

23. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail

**Response:**

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

24. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

25. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

**Response:**

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

26. **Concern:**

Customers were concerned about a change of address or loss of PO Box address.

**Response:**

Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

27. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

East Vassalboro is an incorporated community located in KENNEBEC County. The community is administered politically by Vassalboro Board of Selectmen. Police protection is provided by the Kennebec County Sheriff. Fire protection is provided by the Vassalboro Fire Department. The community is comprised of self employed, retirees, commuters, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: VASSALBORO FRIENDS MEETING (CHURCH), CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
3. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

**Response:**

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

5. **Concern:**

Customer expressed a concern for the loss of a social gathering place.

**Response:**

Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.

6. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

**Response:**

The customer stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.

7. **Concern:**

Customer expressed a concern about leaving money in the mailbox.

**Response:**

A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.

8. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

**Response:**

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

9. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

7. **Concern:**

Customer questioned if this was a hearing or a meeting and will this be taped.

**Response:**

This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped.

8. **Concern:**

Customer questioned whether there will be chance for another meeting sometime down the road.

**Response:**

There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 1992. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,773 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 22,288
Fringe Benefits @ 33.5%	\$ 7,466
Annual Lease Costs	<u>+ \$ 4,920</u>
Total Annual Costs	\$ 34,674
Less Annual Cost of Replacement Service	<u>- \$ 5,901</u>
Total Annual Savings	<u>\$ 28,773</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster retired on October 01, 1992. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Vassalboro Post Office provided delivery and retail service to 74 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,773 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the North Vassalboro Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



RANDY MICHAUD  
Manager, Post Office Operations

06/14/2011  
Date



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
EAST VASSALBORO  
Docket Number 1361881 - 04935

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

*Deborah C Essler*

DEBORAH ESSLER  
District Manager



## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: EAST VASSALBORO, ME, 04935-9998  
EAS Level: 55  
District: NORTHERN NEW ENGLAND PFC  
County: KENNEBEC  
Congressional District: Maine 1st  
Proposal: ☒ Close ☐ Consolidate  
Reason For Proposed: retired  
Alternate Service Proposed: Rural Route Service  
Customers Affected:  
Post Office Box: 74  
General Delivery: 0  
Rural Route: 0  
Highway Contract Route (HCR): 0  
City Route: 0  
Intermediate Rural: 0  
Intermediate HCR: 0  
Total number of customers: 74

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
10/01/1992	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
03/14/2011	District manager authorization to study.
04/26/2011	Questionnaires sent to customers. Number sent: 175 Number Returned: 85
06/30/2011	Analysis: Favorable 12 Unfavorable 28 No Opinion 45
	Petition received. Number of signatures: 224
	Concerns expressed:
	Keep East Vassalboro Post Office open
07/15/2011	Congressional inquiry received: Yes
	Concerns expressed:
	Ensure Postal Service address concerns expressed by constituents.
06/03/2011	Proposal and checklist sent to district for review.
06/01/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/03/2011	Proposal and invitation for comments posted and round-dated.
08/18/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 7 No Opinion 0 7
None	Premature PRC appeal received.
	Concerns expressed:
06/03/2011	Updated PS Form 4920 completed (if necessary).
08/29/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

JIM MCCARTNEY  
Name/Title  
JIM MCCARTNEY  
District Post Office Review Coordinator

(207) 482-7168  
Telephone Number  
(207) 482-7168  
Telephone Number



08/30/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the East Vassalboro Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jim McCartney, Post Office Review Coordinator, at (207) 482-7168 or Randy Michaud Manager Post Office Operations.

DEBORAH ESSLER  
DISTRICT MANAGER  
151 FOREST AVE  
PORTLAND, ME 04101-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4B/P1361881.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EAST VASSALBORO was received by 09/11/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on October 01, 1992. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Vassalboro Post Office, an EAS-55 level, provides service from 07:00 to 11:00 and 13:00 to 16:30 Monday - Friday, 07:30 to 11:15 Saturday and lobby hours of 07:00 to 11:00 and 13:00 to 16:45 on Monday - Friday and 07:30 to 11:15 on Saturday to 74 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,461 ( 64 revenue units) in FY 2008; \$22,668 ( 59 revenue units) in FY 2009; and \$22,457 ( 59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 26, 2011, representatives from the Postal Service were available at the Vassalboro Town Hall Conference Room to answer questions and provide information to customers. 9 customer(s) attended the meeting.

On April 26, 2011, 175 questionnaires were distributed to delivery customers of the East Vassalboro Post Office. Questionnaires were also available over the counter for retail customers at the East Vassalboro Post Office. 85 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 28 unfavorable, and 45 expressed no opinion.

One congressional inquiry was received on July 15, 2011.

A petition supporting the retention of the East Vassalboro Post Office was received on June 30, 2011, with 224 signatures.

When this final determination is implemented, delivery and retail services will be provided by the North Vassalboro Post Office, an EAS-16 level office. Window service hours at the North Vassalboro Post Office are from 08:00 to 12:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:45 on Saturday. There are 169 post office boxes available.

The proposal to close the East Vassalboro Post Office was posted with an invitation for comment at the East Vassalboro Post Office and North Vassalboro Post Office from June 14, 2011 to August 15, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about package delivery and pickup

**Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

**Response:** The customer expressed a concern for the loss of the community gathering place. Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
3. **Concern:** Customers expressed a concern about leaving money in the mailbox

**Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4. **Concern:** Customers expressed concern about having to erect a rural mailbox

**Response:**

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2.4 miles away.

5. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail

**Response:**

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:**

Customers expressed concern over the dependability of rural route service

**Response:**

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

7. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

8. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the North Vassalboro Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new address will use the Vassalboro name and 04989 ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about mail security

**Response:**

- The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. **Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. **Concern:**

FAVORABLE

**Response:**

15. **Concern:**

You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

16. **Concern:**

Customer was concerned about access to mail at PO Box.

**Response:**

The customer were concerned about your choices of time available to pick up your mail. If you were to remain with PO Box service, the hours of operation at North Vassalboro are longer for access to the lobby. With rural delivery, you would have 24 hour access to your mail.

17. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

**Response:**

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

18. **Concern:**

Customers suggested cutting management positions from the top down instead of taking services away from customers.

**Response:**

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

19. **Concern:**

Customers were concerned about a possible address change.

**Response:**

There will be no change in customer addresses for those who remain with PO Box service when and if it is relocated to North Vassalboro. Customers who wish to erect a roadside mailbox would use their assigned 911 coded street address which has a last line: Vassalboro ME 04989.

20. **Concern:**

Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

22. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

23. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to the North Vassalboro Post Office to pick up their mail



**Response:**

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

24. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

25. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

**Response:**

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

26. **Concern:**

Customers were concerned about a change of address or loss of PO Box address.

**Response:**

Customers who wish to remain with PO Box service will have no change to their address. Their box would be relocated to the North Vassalboro Post Office. Customers who wish to erect a roadside box will be assigned a 911 address. The new street address will use the Vassalboro name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

27. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

East Vassalboro is an incorporated community located in KENNEBEC County. The community is administered politically by Vassalboro Board of Selectmen. Police protection is provided by the Kennebec County Sheriff. Fire protection is provided by the Vassalboro Fire Department. The community is comprised of self employed, retirees, commuters, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: VASSALBORO FRIENDS MEETING (CHURCH) , CARPET BINDERS NORTH COUNTRY RIVERS VASSALBORO PUBLIC LIBRARY VASSALBORO HISTORICAL SOCIETY FIELD STONE GARDENS NATANIS GOLF COURSE FREDDIE'S SERVICE CENTER DEVELOPMENT FINANCIAL TRAINING CATES FAMILY GLADS PAUL MAIN STREET MOTORS BROOKSIDE MOTORS THE COUNTRY STORE CAIN & SONS EQUIPMENT . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the East Vassalboro Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
3. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the North Vassalboro Post Office. Government forms normally provided by the Post Office will also be available at the North Vassalboro Post Office or by contacting your local government agency.
4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
5. **Concern:** Customer expressed a concern for the loss of a social gathering place.  
**Response:** Residents may continue to meet informally, socialize, and share information at the local store, church, and residences in town.
6. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.  
**Response:** The customer stated that you would miss the social interaction and assistance provided by the personnel at the East Vassalboro Post Office. Courteous and helpful service will be provided by personnel at the North Vassalboro Post Office and from the carrier.
7. **Concern:** Customer expressed a concern about leaving money in the mailbox.  
**Response:** A questionnaire was sent to the postal inspection service and the Kennebec Sheriff's Department concerning mail theft and vandalism in the area. Their records indicate that there has been one report of mail theft or vandalism in the area.
- Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

**Response:**

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

9. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

10. **Concern:**

Customer questioned if this was a hearing or a meeting and will this be taped.

**Response:**

This is a community meeting. Notes will be taken about the comments and concerns expressed. It will not be taped.

11. **Concern:**

Customer questioned whether there will be chance for another meeting sometime down the road.

**Response:**

There are no further meetings planned. Any subsequent meetings would be at the discretion of the District Manager.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 1992. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,773 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 22,288
Fringe Benefits @ 33.5%	\$ 7,466
Annual Lease Costs	<u>+ \$ 4,920</u>
Total Annual Costs	\$ 34,674
Less Annual Cost of Replacement Service	<u>- \$ 5,901</u>
Total Annual Savings	<u>\$ 28,773</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the East Vassalboro, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the North Vassalboro Post Office, located two miles away.

The postmaster retired on October 01, 1992. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Vassalboro Post Office provided delivery and retail service to 74 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$28,773 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the East Vassalboro Post Office and North Vassalboro Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the East Vassalboro Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at East Vassalboro Post Office and North Vassalboro Post Office during normal office hours.



\_\_\_\_\_  
Dean J Granholm  
Vice President of Delivery and Post Office Operations

09/26/2011

\_\_\_\_\_  
Date



10/05/2011

OFFICER-IN-CHARGE/POSTMASTER  
East Vassalboro Post Office

SUBJECT: Letter of Instructions Regarding Posting of the East Vassalboro Post Office Final Determination Docket No. 1361881 - 04935

Please post in the lobby the enclosed final determination to close the East Vassalboro Post Office. The final determination must be posted in a prominent place from 10/05/2011 through close of business on 11/06/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/07/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "Jim McCartney".

JIM MCCARTNEY  
POST OFFICE REVIEW COORDINATOR  
151 FOREST AVE  
PORTLAND, ME 04101-9990

Date of Posting: 10/05/2011



Date of Removal: 11/06/2011

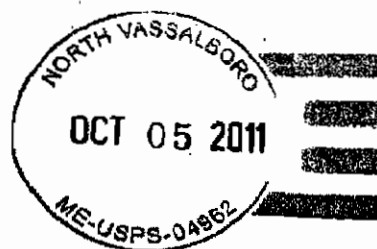
FINAL DETERMINATION TO CLOSE  
THE EAST VASSALBORO, ME POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361881 - 04935

Nov 01 2011 3:41PM

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Date of Posting: 10/05/2011

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